

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 5/4/2017 9:44:13 PM
Subject: Tickets for a couple and their 3 dogs

Title: American Express ®

They do have hit control.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Ok super. I'll pass this Along and let them know we will get back to them on climate control. I do know the Ross's don't want to be a nuisance to other travelers!

Sent from my iPhone

On May 4, 2017, at 4:53 PM, Natalia Molotkova [REDACTED] > wrote:

When carrying on your pet, you'll need to make sure that they can stand up, turn around and lie down in a natural position in their kennel. Non-collapsible kennels can be a maximum of 19in x 13in x 9in.

Soft-sided collapsible kennels such as Sherpa bags can be larger if they're made of water-repellant material, are padded or have nylon mesh ventilation on 2 or more sides.

I will have to call Americans about climate control.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

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I am being asked what the largest size kennel you can bring on the plane is...? also can you find out if the cargo area is "not too hot"...I guess a better question is: is it climate controlled for pets? or is it just regular climate so it gets hot...or maybe too cold? geez...I don't know!? !!

On May 4, 2017, at 4:26 PM, Natalia Molotkova <[REDACTED]>
wrote:

You will let me know if they will do cargo or in the cabin? In the cabin room for dogs will be guaranteed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

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this is great! thank you!

On May 4, 2017, at 4:19 PM, Natalia Molotkova <[REDACTED]>
wrote:

Checked pets

You can travel with up to 2 checked pets that are at least 8 weeks old. **Please note that as capacity is limited, we accept checked pets on a first-come basis.** When checking a pet, you'll need to:

- Contact Reservations at least 48 hours prior to travel
- Check in at the ticket counter
- Allow extra check-in time (can't check pets more than 4 hours before your flight)
- Complete a checklist with an agent
- Provide a health certificate

To ensure the health and safety of your pet, the health certificate you provide must be issued by a vet within:

- 10 days of your travel
- 60 days of your return (travel on the same ticket)
- 10 days of your return (travel on a separate ticket)

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

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ok

On May 4, 2017, at 4:16 PM, Natalia Molotkova <[REDACTED]>
wrote:

They are small dogs, I didn't ask about cargo, will do...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

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ok, let me see if they would prefer to have the dogs with them in their kennels

On May 4, 2017, at 4:05 PM, Natalia Molotkova <[REDACTED]>
wrote:

actually, let me ask...if they went to cargo would it be \$125 per a dog only?

On May 4, 2017, at 4:05 PM, Natalia Molotkova <[REDACTED]>
wrote:

OK, dogs are small, they do not need to go to cargo, but, 3 dogs - has to be 3 kennels and they have only two seats. If they need to take them in the cabin, we will have to book them 3 seats (and pay for 3 tickets) plus 125.00 USD fee per dog.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

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lets start with the flight AA936 departing at 9:30am from JFK please.

On May 4, 2017, at 3:48 PM, Natalia Molotkova <[REDACTED]>
wrote:

Direct option swill be:

DL 465 02JUN JFK STT 0900A 0108P
1ADT 275.10
TOTAL FARE - USD 550.20

1 AA 936 N 02JUN F JFK STT 0930A 0139P
1ADT 209.00
TOTAL FARE - USD 418.00

Let me know which one is option one, will start with them yo check on dogs.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

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yes please...they need to go direct...!

On May 4, 2017, at 3:30 PM, Natalia Molotkova [REDACTED]
wrote:

Lesley, there is nothing direct from EWR, should I go with any other airport?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

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OK

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

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make it June 2nd out if Newark instead for the flights...
2 Bichon's...18 pounds or under each
1 miniature dachshund ...14 pounds...

they will go in crates in a climate controlled luggage area we hope!!

We are hiring this new couple so you can keep them in our profile...they will be the new couple to run the island for Jeffrey...them and their watch dogs ;)

[REDACTED]
On May 4, 2017, at 2:26 PM, Natalia Molotkova [REDACTED]
wrote:

I have asked the Ross's for this info ...waiting for their reply...

On May 4, 2017, at 2:26 PM, Natalia Molotkova [REDACTED]
wrote:

Hello [REDACTED] may I have more info about dogs: weight, breed? That will depend how dogs will travel: in the cabin or cargo. But checking flights meanwhile.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

(877) 877-0987

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Hi Natasha! We will need one way tickets for Michael and Kimberly Ross to fly from JFK to STT on June 4th, direct, coach. They have 3 dogs that need to go with them...I need to find out their weight but I believe all will be considered 'cargo' in crates...? Is it United that does this?

Kimberly Ross
[REDACTED]

Michael Ross
[REDACTED]

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