

**To:** Natalia Molotkova [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 4/24/2017 2:14:36 PM  
**Subject:** Re: Cancel Hyatt Regency for JE April 26/27 (Confirm # 40749149)

Vancouver it's ok. I can call and cancel

Sent from my iPhone

On Apr 24, 2017, at 10:08 AM, Natalia Molotkova <[REDACTED]> wrote:

Please remind me the city, where hotel is? I remember, that it was Canada, but not city.  
Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

Remember, you emailed me confirmation to add FAN in the room and asked if it was our property? It was booked by you directly, I will call to cancel, hopefully they will talk to me. Will let you know shortly.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

Oh ok. I thought she booked through you ?

Sent from my iPhone

On Apr 24, 2017, at 9:47 AM, Natalia Molotkova [REDACTED] wrote:

You booked it directly?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

Please Cancel Hyatt Regency for JE April 26/27 (Confirm #40749149). OK? We are ahead of cancellation policy.. Thanks! [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

