

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Tue 5/30/2017 2:04:40 PM  
**Subject:** Re: Hotel in Marrakech-made [REDACTED] pay! 21MAY17 VQV CDX

OK ...we will keep an eye out...thank you

On May 30, 2017, at 10:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, make sure they didn't charge the card you faxed. I still have no respond from manager.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED] @ [REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

she paid cash...our office will need to wire her reimbursement...you can drop this task and take care of other

On May 30, 2017, at 9:31 AM, Natalia Molotkova <[REDACTED]> wrote:

If you have chance, can you double check if she paid with cash or card?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED] @ [REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

oh boy...I am not sure how she paid...she sent me the invoice...I will forward to you...

On May 30, 2017, at 9:17 AM, Natalia Molotkova <[REDACTED]> wrote:

This hotel is horrible, the keep hanging up, transferring me to another person...girt at the front desk said that manager. I am sorry.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED] @ [REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

Thank you for your email. I am currently out of the office.

Hi Natasha. [REDACTED] says when she checked out of the hotel they made her put on her CC? I sent the 3rd part to confirm the receipt a few times but was told the dept that receives the faxes was closed. Then I think you entered the fax was rec'd? Can you check on this for us? I realize you are out today due to holiday! Tomorrow is fine.

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Date:** May 19, 2017 at 12:30:31 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 21MAY17 [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot receive responses. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more information regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to [REDACTED] on the link to view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Digital Itinerary](#)

**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)**

[REDACTED]  
[REDACTED]

Sunday 21 May 17

### Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

### Flight Information

Date	21 May 2017
Airline	<b>Air France</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AF 1076 K</b> Economy Class
Origin	Paris, Charles De Gaulle
Destination	Marrakech, Menara
Departing	07:05 AM
Arriving	08:25 AM
Departure Terminal	Terminal 2 E
Estimated Time	3 Hrs 20 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

### Hotel Information

Hotel	<b>KENZI FARAH</b>
Address	Boulevard Du President MARRAKECH MA 40 000
Telephone	212-5-24447400
Check In Date	Sun 21 May 2017
Check Out Date	Mon 29 May 2017
Confirmation Number	[REDACTED]
Total	EUR 460.00, may be subject to local taxes and service charges
Cancellation Policy	Cancel 48 Hours Prior To Arrival
<b>Confirmed</b>	

Monday 29 May 17

### Flight Information

Date	29 May 2017
Airline	<b>Royal Air Maroc</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AT 400 Q</b> Economy Class
Origin	Marrakech, Menara

Destination	Casablanca, Mohamed V
Departing	05:10 AM
Arriving	05:55 AM
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 2
Estimated Time	45 Mins
Stops	Non-stop
Seats	18C
<b>Confirmed</b>	

## Flight Information

Date	29 May 2017
Airline	<b>Royal Air Maroc</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>AT 788 Q Economy Class</b>
Origin	Casablanca, Mohamed V
Destination	Paris, Charles De Gaulle
Departing	11:35 AM
Arriving	04:40 PM
Departure Terminal	Terminal 2
Arrival Terminal	Terminal 1
Estimated Time	3 Hrs 5 Mins
Stops	Non-stop
Seats	18C
<b>Confirmed</b>	

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See attached itinerary PDF or link for full terms and conditions.

### PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or service fees, are your responsibility and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator about the existence and amount of such charges.

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