

**To:** [REDACTED]  
**From:** Natalia Molotkova  
**Sent:** Tue 5/30/2017 1:17:18 PM  
**Subject:** Hotel in Marrakech-made [REDACTED] pay! 21MAY17

Title: American Express ®

This hotel is horrible, the keep hanging up, transferring me to another person...girt at the front desk said that she paid in cash, now waiting fro manager. I am sorry.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon, Wed 9a-4p, 530p-7p  
Tue, Thur, Fri 9a - 530p EST

Thank you for your email. I am currently out of the office.

Hi Natasha. [REDACTED] says when she checked out of the hotel they made her put on her CC? I sent the 3rd party form to them via fax. We tried to confirm the receipt a few times but was told the dept that receives the faxes was closed. Then I think you emailed the hotel and they confirmed the fax was rec'd? Can you check on this for us? I realize you are out today due to holiday! Tomorrow is fine! Thanks. Lesley

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Date:** May 19, 2017 at 12:30:31 PM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 1MAY17 [REDACTED]

**DO NOT REPLY TO THIS EMAIL.** This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting: <https://mvamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please

click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

## American Express Travel Record Locator

### E-Ticket Number(s)

[REDACTED]

[REDACTED]

Sunday 21 May 17

### Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

### Flight Information

Date	21 May 2017
Airline	Air France
Airline Record Locator	[REDACTED]
Flight/Class	AF 1076 K Economy Class
Origin	Paris, Charles De Gaulle
Destination	Marrakech, Menara
Departing	07:05 AM
Arriving	08:25 AM
Departure Terminal	Terminal 2 E
Estimated Time	3 Hrs 20 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

### Hotel Information

Hotel	<b>KENZI FARAH</b>
Address	Boulevard Du President MARRAKECH MA 40 000

Telephone	212-5-24447400
Check In Date	Sun 21 May 2017
Check Out Date	Mon 29 May 2017
Confirmation Number	[REDACTED]
Total	EUR 460.00, may be subject to local taxes and service charges
Cancellation Policy	Cancel 48 Hours Prior To Arrival
<b>Confirmed</b>	

Monday 29 May 17

### Flight Information

Date	29 May 2017
Airline	<b>Royal Air Maroc</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AT 400 Q Economy Class</b>
Origin	Marrakech, Menara
Destination	Casablanca, Mohamed V
Departing	05:10 AM
Arriving	05:55 AM
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 2
Estimated Time	45 Mins
Stops	Non-stop
Seats	18C
<b>Confirmed</b>	

### Flight Information

Date	29 May 2017
Airline	<b>Royal Air Maroc</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AT 788 Q Economy Class</b>
Origin	Casablanca, Mohamed V
Destination	Paris, Charles De Gaulle
Departing	11:35 AM
Arriving	04:40 PM
Departure Terminal	Terminal 2
Arrival Terminal	Terminal 1
Estimated Time	3 Hrs 5 Mins
Stops	Non-stop
Seats	18C
<b>Confirmed</b>	

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See attached itinerary PDF or link for full terms and conditions.

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If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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