

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 5/24/2017 5:54:15 PM
Subject: [REDACTED] flights to France

Title: American Express ®

Ok, requested refund of \$2125.86 (might take up to two billing cycles).
Hotel cancellation number is 700385021

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

You may Cancel [REDACTED] flight and hotel stay in Paris! she is done with her appt and she said it went well

On May 24, 2017, at 10:25 AM, Natalia Molotkova

[REDACTED] wrote:

Will do

Sent from my iPhone

On May 24, 2017, at 10:25 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, please let me know.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Not yet. I emailed her this morning to let me know once she is done. Thx however! Later today or latest tomorrow to cancel

Sent from my iPhone

On May 24, 2017, at 10:17 AM, Natalia Molotkova [REDACTED] wrote:

Ok to cancel her flights to France and hotel? Did she have her visa appointments already?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Good.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

That's it. You have Correct flight is the sat May 27 departing 9am arriving 1:02! Thx

Sent from my iPhone

On May 24, 2017, at 10:04 AM, Natalia Molotkova [REDACTED] wrote:

Thanks

Sent from my iPhone

On May 24, 2017, at 10:00 AM, Natalia Molotkova <[REDACTED]> wrote:

Record locator LGPRDG flights is
DL 465 27MAY JFK STT 900A 102P
Record locator AEPGSL
B62903 26MAY JFK SJU 800A 1158A

B65762 26MAY SJU STT 200P 235P
Was voided.

Any other records out there?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Will do today.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Hi Natasha...I just want to make sure we have cancelled the flights we had booked for [REDACTED] to go from NY to STT on Thurs. and on Fri. She will for sure take the Sat. flight at 1:02 pm on Delta #465 (Rec. Loc. LGPRDG) I believe we DID cancel the other 2 but just want to make double sure...thanks!

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