

To: Natalia Molotkova [REDACTED]
From: Lesley Groff [REDACTED]
Sent: Fri 6/9/2017 6:21:32 PM
Subject: Re: Issue Ticket for [REDACTED] on Jet Blue!

Bummer

Sent from my iPhone

On Jun 9, 2017, at 2:08 PM, Natalia Molotkova <[REDACTED]> wrote:

Coffee doesn't work for me....anymore LOL

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Hahaha! Hi know. It just escapes me sometimes ! I have had 3 cups of coffee ☕☐☕☐☕*

Sent from my iPhone

On Jun 9, 2017, at 1:55 PM, Natalia Molotkova <[REDACTED]> wrote:

Please!!! You need calories for energy!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Thank you! It's 2 and I haven't eaten! I'm going to kitchen now!

Sent from my iPhone

On Jun 9, 2017, at 1:42 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, calling ticketing to rush exchange.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Yes please !

Sent from my iPhone

On Jun 9, 2017, at 1:31 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, new fare is \$389.98, credit 358.20, so exchange with add collect of \$181.78. OK to proceed?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

OK, on it.
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Flight for [REDACTED]: Jet Blue has the 7:46pm arrive ALB 11:08pm flight
tonight...\$423.95
ISSUE TICKET please ;)

we have an outstanding credit with Jet Blue but i am not sure it can be processed for this
trip since it is same day? it was [REDACTED]'s ticket: TICKET NUMBER 2798626019758 change fee
\$150...

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