

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 6/8/2017 6:35:14 PM
Subject: Round Trip Monterey/NY

Title: American Express ®

Still available:

1 AA 5870 16JUL MRY PHX 0605A 0802A
OPERATED BY MESA AIRLINES AS AMERICAN EAGLE
1 AA 2527 16JUL PHX JFK 1210P 0811P

2 AA 1458 02AUG JFK PHX 0130P 0346P
2 AA /** 2901 02AUG PHX MRY 0450P 0644P
OPERATED BY SKYWEST AIRLINES AS AMERICAN EAGLE
1 ADT 713.53
TOTAL FARE - USD 1427.06

Issuing. Non refundable coach with 200 penalty.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Ok, let me change it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

OMG. Sophie just called me and said she now wants to take the AA flights you suggested because she doesn't want to switch terminals. What can I tell you???. Can we please void the

ticket you just did for [REDACTED] and instead issue the American Airlines tickets all the way through. Thanks and sorry for the inconvenience!

Sent from my iPhone

On Jun 8, 2017, at 9:07 AM, Natalia Molotkova <[REDACTED]> wrote:

Oops! I knew all that. Please issue!!

Sent from my iPhone

On Jun 8, 2017, at 10:25 AM, Natalia Molotkova <[REDACTED]> wrote:

1.1BIDDLE/SOPHIE 2.1HAKIM/DYLAN SARAH

1 UA5052 16JUL MRY LAX 600A 730A
OPERATED BY /SKYWEST DBA UNITED EXPRESS
2 DL1750 16JUL LAX JFK 845A 530P

3 DL 458 02AUG JFK LAX 145P 445P
4 UA5023 02AUG LAX MRY 635P 749P
OPERATED BY /SKYWEST DBA UNITED EXPRESS

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Great....approved...what are the details/times...

On Jun 8, 2017, at 10:13 AM, Natalia Molotkova <[REDACTED]> wrote:

OK. UA portion is only \$194.40 per person, non refundable, less ten 200.00 change fee, so in case of cancellation no value for the future.

DL - 586.02 non refundable with \$200 change fee.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

yes! Please purchase/issue separately ...thanks

On Jun 8, 2017, at 9:04 AM, Natalia Molotkova <[REDACTED]>
wrote:

[REDACTED]

On Jun 8, 2017, at 9:07 AM, Natalia Molotkova <[REDACTED]>
wrote:

May I have Sophie's birthday in a different format, please?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Morning, if they don't check in bags, we can issue separate tickets - United and Delta, fare will be lower - \$780.42 per person. OK?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] @ [REDACTED]

[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Let's issue the tickets Sophie wants please. They are not checking luggage. She likes Delta. Aisle and middle seat or aisle and window for them. Jeffrey wants her to have what she wants. Thanks.

Sent from my iPhone

On Jun 7, 2017, at 6:43 PM, Natalia Molotkova <[REDACTED]> wrote:

Ah. Let me ask her!!

Sent from my iPhone

On Jun 7, 2017, at 6:43 PM, Natalia Molotkova <[REDACTED]> wrote:

Safe money - will be to go with Americans. I can issue tickets like they want, I don't like mix United with any other airline not from Star Alliance, but if they want, up to them.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
[REDACTED]
Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

I will find out about checking the bags...

On Jun 7, 2017, at 6:34 PM, Natalia Molotkova <[REDACTED]> wrote:

Sophie chose those flights herself...so I think it is what she wants to take...they have made this trip before and know what they are in for...she was probably trying to save JE money also...
Don't worry we can do this tomorrow!

On Jun 7, 2017, at 6:34 PM, Natalia Molotkova <[REDACTED]@[REDACTED]>

wrote:

No, connecting time is legal. I they have bags to check in all the way, I have to issue ticket on Delta stock, it will be \$991.60 per ticket. They will have to change Terminals in LA. We can do Americans instead:

1 AA 5870 16JUL S MRY PHX 0605A 0802A
OPERATED BY MESA AIRLINES AS AMERICAN EAGLE
1 AA 2527 16JUL PHX JFK 1210P 0811P

2 AA 1458 02AUG JFK PHX 0130P 0346P
2 AA 2901 02AUG PHX MRY 0450P 0644P
OPERATED BY SKYWEST AIRLINES AS AMERICAN EAGLE
1 ADT 713.53
TOTAL FARE - USD 1427.06

Lesley, I am leaving now.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

probably...it is a mom and daughter and they are coming for a couple of weeks?...is it not a legal connection ? they would have to change terminals or something?

On Jun 7, 2017, at 6:12 PM, Natalia Molotkova <[REDACTED]>
wrote:

Lesley, are they going to have check in luggage?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

thx

On Jun 7, 2017, at 6:03 PM, Natalia Molotkova <[REDACTED]> wrote:

Sure, let me have a look.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon, Wed 9a-4p, 530p-7p
Tue, Thur, Fri 9a - 530p EST

Hi Natasha...can you please reserve the below flights, round trip, coach, Depart July 16 return Aug. 2 ...Please advise price.

It's for [REDACTED] and [REDACTED]. Aisle and middle or Aisle and window if possible. Sophie DOB XX-XX-XXXX. [REDACTED], Birthdate: [REDACTED]
Thanks, Lesley

Sent from my iPad.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



