

**To:** merwin dela cruz [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 6/12/2017 6:45:35 PM  
**Subject:** Send someone to post office please !

I am at my post office in my town asking about this delivery. I am told they will only attempt to deliver once which was Saturday . We need to send someone to the post office JE gets his mail from and ask for this box! Can you go and take this email with you that shows the tracking info!? I am also told a pink slip should have been left on the door re the attempt on Saturday? I am worried and don't want this box to be sent back! Can you help? I am told even if I try to call the post office "good luck on them answering". We need to send someone. OK?

Sent from my iPhone

Begin forwarded message:

**From:** Sultan Bin Sulayem [REDACTED]  
**Date:** June 10, 2017 at 2:18:02 PM EDT  
**To:** [REDACTED]  
**Subject:** Re: Your 23andMe order has shipped (826-839455-058129)

Dear [REDACTED]  
Have you received the package

Sent from my iPhone

On Jun 9, 2017, at 1:35 AM, [REDACTED] wrote:

Begin forwarded message:

**From:** 23andMe Notifications  
[<donotreply@23andme.com>](mailto:<donotreply@23andme.com>)  
**Subject:** Your 23andMe order has shipped (826-839455-058129)  
**Date:** June 8, 2017 at 5:33:28 PM EDT  
**To:** [REDACTED]  
**Reply-to:** 23andMe Notifications  
[<donotreply@23andme.com>](mailto:<donotreply@23andme.com>)

# Your order is on the way.

Your order 826-839455-058129 has shipped via USPS.  
The tracking number is 9405510898822013465806.

## Note

It may take up to 72 hours for tracking information to become available.

**Track Shipment**

When you receive your kit, be sure to follow the registration directions in the box. We won't be able to process your sample until it's registered.

Thanks again for your order from 23andMe.

Questions? We're here to help.  
Visit [customercare.23andme.com](http://customercare.23andme.com)

23andMe, Inc. is located at 899 West Evelyn Avenue, Mountain View, California, United States 94041. [www.23andme.com](http://www.23andme.com)

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