

To: Amex Centurian Travel [REDACTED]
From: [REDACTED] [REDACTED]
Sent: Wed 6/21/2017 12:32:34 PM
Subject: EMERGENCY – please check on the ticket change for [REDACTED] [REDACTED] today!

A lot going on this early morning! I had to change [REDACTED] ticket to a Delta flight leaving today at 1:55 PM flying to JFK. Can you please check that the ticket gets rushed through. We separated the ticket from her Aeroflot return. Make sure all ok there. We should have a credit for her now.

I was going to change [REDACTED] ticket as well but she decided she wants to wait for her original delayed flight. It now departs 1 PM. Please make sure all good with her ticket also. Thank you! The gal I spoke with did a super job! ♡

Sent from my iPhone