

**To:** Bella Klein [mailto:  
**Cc:** [REDACTED]  
**From:** Elif Ceylan (Rixos Hotels - Belek)  
**Sent:** Thur [REDACTED] 1:38:47 AM  
**Subject:** RE: CC Authorization form for [REDACTED] & [REDACTED] (plus other documents)

Dear Bella,

Reservation date has been changed. Please send me new flight details about airport transfer.

and also send me iban number your bank details about refund your money.

Best Regadrs



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**From:** Bella Klein [mailto:[REDACTED]]  
**Sent:** Wednesday, June 28, 2017 11:14 PM  
**To:** Elif Ceylan (Rixos Hotels - Belek)  
**Cc:** [REDACTED]; Bella Klein  
**Subject:** Re: CC Authorization form for [REDACTED] & [REDACTED] (plus other documents)

Elif,

I would like to let you know that [REDACTED] and [REDACTED] changed their itinerary and will leave Antalya on June 30th morning. Originally check out date was July 4th. Please issue a credit for 4 nights and apply it to the Visa card on file.

Thank you,  
Bella

[bklein575@gmail.com](mailto:bklein575@gmail.com)

Tel: [REDACTED]

On Jun 20, 2017, at 9:20 AM, [REDACTED] <[REDACTED]> wrote:

Oh my. Ok. I will have Bella in our accounting dept look into this. I am not sure what is wrong. Thank you for letting me know. We will get to the bottom of this. Appreciate your help. [REDACTED]

Sent from my iPhone

On Jun 20, 2017, at 9:09 AM, Elif Ceylan (Rixos Hotels - Belek) <[REDACTED]> wrote:

Dear [REDACTED],

No payment is received from the card. Not accepted.

Best Regards

**Rixos Premium Belek**

Belek Mahallesi Kongre Caddesi  
Belek /Serik Antalya

Elif Ceylan

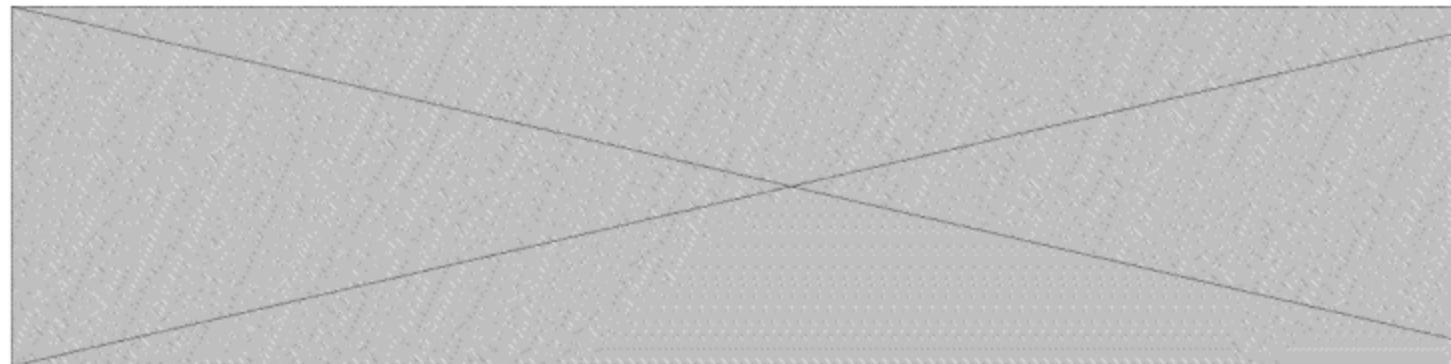
Phone : + [REDACTED] (242)

*Reservation Manager*

Fax: + [REDACTED] (242)

Mobile : [REDACTED]

<http://www.rixos.com>



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**From:** [REDACTED] [mailto:[lesley.jee@gmail.com](mailto:lesley.jee@gmail.com)]  
**Sent:** Tuesday, June 20, 2017 3:39 PM  
**To:** Elif Ceylan (Rixos Hotels - Belek)  
**Cc:** Bella Klein  
**Subject:** Re: CC Authorization form for [REDACTED] & [REDACTED] (plus other documents)

On Jun 20, 2017, at 8: [REDACTED] AM, Elif Ceylan (Rixos Hotels - Belek) <[REDACTED]> wrote:

Dear [REDACTED],

Please write total amount to form.

Best Regards

**Rixos Premium Belek**

Belek Mahallesi Kongre Caddesi  
Belek /Serik Antalya

Elif Ceylan

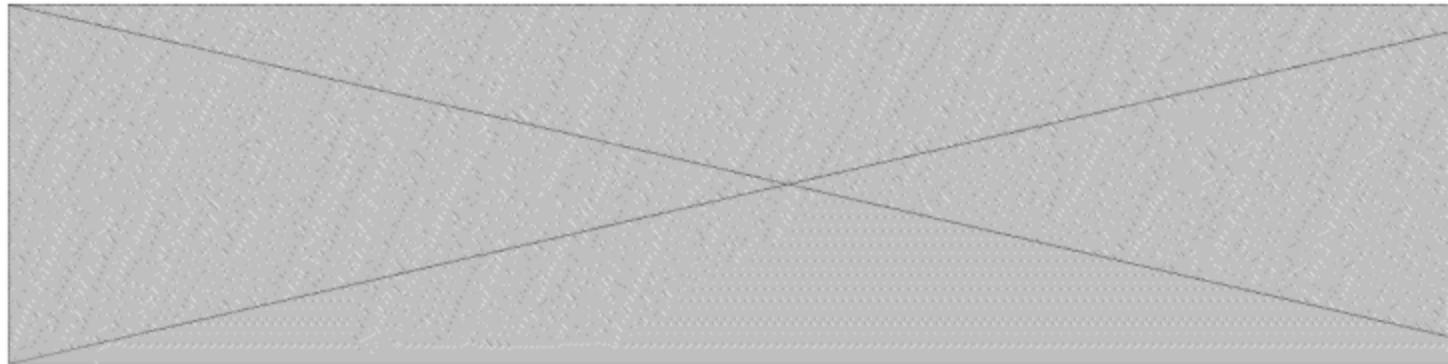
Phone : + [REDACTED] (242)

*Reservation Manager*

Fax: + [REDACTED] (242)

Mobile : [REDACTED]

<http://www.rixos.com>



**From:** [REDACTED] [mailto:[lesley.jee@gmail.com](mailto:lesley.jee@gmail.com)]  
**Sent:** Tuesday, June 20, 2017 3:30 PM  
**To:** Sebla Soydan (Rixos Hotels - CHQ); Elif Ceylan (Rixos Hotels - Belek)  
**Cc:** Bella Klein  
**Subject:** CC Authorization form for [REDACTED] & [REDACTED] (plus other documents)

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