

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 6/21/2017 6:29:19 PM
Subject: please check on AA936 [REDACTED] (flight)

Title: American Express ®

Sorry, from JFK to STT - **5:54 PM** estimated arrival.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST
Tue, Thur, Fri 9a - 530p EST

wait that is the wrong direction. [REDACTED] is flying from JFK to Saint Thomas. American shows the flight is still awaiting take off at 1:54? But it is now 2:25 PM. I guess I have to wait for AA to update the site? She is supposed to arrive 5:54pm.

Sent from my iPhone

On Jun 21, 2017, at 2:21 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
Yes, estimated departure **6:40 PM**. You can view it on aa.com. Sorry for the delay with respond.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST
Tue, Thur, Fri 9a - 530p EST

Hi Natasha...is flight AA936 delayed more? I show departure of 1:50pm arrive 5:50pm...is this correct?

[REDACTED] told me she was boarding awhile ago...just want to make sure I am correct before telling JE

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



AMERICAN EXPRESS

EFTA_R1_00947171

EFTA02217267