

To: [REDACTED]  
From: Natalia Molotkova  
Sent: Wed 6/21/2017 1:50:33 PM  
Subject: EMERGENCY – please check on the ticket change for [REDACTED] today!

Title: American Express ®

Aeroflot is on the exchange Q, should be done later today.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST  
Tue, Thur, Fri 9a - 530p EST

Delta portion straight ticket is issued. Aeroflot still not done, calling ticketing.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST  
Tue, Thur, Fri 9a - 530p EST

Checking.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST  
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A lot going on this early morning! I had to change [REDACTED] ticket to a Delta flight leaving today at 1:55 PM flying to JFK. Can you please check that the ticket gets rushed through. We separated the ticket from her Aeroflot return. Make sure all ok there. We should have a credit for her now.

I was going to change [REDACTED] ticket as well but she decided she wants to wait for her original delayed flight. It now departs 1 PM. Please make sure all good with her ticket also. Thank you! The gal I spoke with did a super job! ?

Sent from my iPhone

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