

To: Natalia Molotkova [REDACTED]
Cc: [REDACTED]
From: Bella Klein
Sent: Thur 8/3/2017 8:30:31 PM
Subject: Re: AA Flight Change

They have to honor as the cancellation is not her fault
Thank you,
Bella

[REDACTED]

On Aug 3, 2017, at 4:19 PM, Natalia Molotkova
[REDACTED]

Yes, she did. I can try call Americans to get seat without fee due to flight re-protection, no guarantee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Did she has seats on the original ticket
Thank you,
Bella

[REDACTED]

On Aug 3, 2017, at 4:13 PM, Natalia Molotkova [REDACTED] wrote:

No, no seats, got second leg, first one is only at the fee or at the airport control.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Natalia,
Please confirm that she has seats from NY and for connecting flight on her new itinerary..
Thank you,
Bella

[REDACTED]

On Aug 3, 2017, at 3:56 PM, Natalia Molotkova <[REDACTED]> wrote:

Bella, still nothing for today or earlier flight tomorrow.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, please keep checking
Thank you,
Bella

[REDACTED]

On Aug 3, 2017, at 10:10 AM, Natalia Molotkova <[REDACTED]> wrote:

Bella, morning, I checked availability for today with Americans from JFK to Monterey for Sophie and Dylan, n
Checked other airlines as well, nothing. Even with two stops, nothing, will keep watching.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok Ladys, will work together!! Will be have to be a part of the team:))
Thank you,
Bella

[REDACTED]
On Aug 2, 2017, at 9:06 AM, Natalia Molotkova [REDACTED] wrote:

Thank you!!!! I am here!!! Ready to help, Bella, if needed.
[REDACTED] enjoy vacation!!!
We have school started next week, on Monday!!!!

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...just wanted to let you know I will be on holiday Aug. 2-7...it is possible Jeffrey has Bella organized...sure...he may still ask me to do it...but wanted to give you the heads up!

[REDACTED]

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