

To: Natalia Molotkova [REDACTED]
Cc: [REDACTED]
From: Bella Klein
Sent: Thur 8/3/2017 8:30:31 PM
Subject: Re: AA Flight Change

They have to honor as the cancellation is not her fault
Thank you,
Bella

[REDACTED]

On Aug 3, 2017, at 4:19 PM, Natalia Molotkova

[REDACTED]

Yes, she did. I can try call Americans to get seat without fee due to flight re-protection, no guarantee.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Did she has seats on the original ticket
Thank you,
Bella

[REDACTED]

On Aug 3, 2017, at 4:13 PM, Natalia Molotkova

[REDACTED] wrote:

No, no seats, got second leg, first one is only at the fee or at the airport control.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Natalia,

Please confirm that she has seats from NY and for connecting flight on her new itinerary.
Thank you,
Bella

On Aug 3, 2017, at 3:56 PM, Natalia Molotkova <

> wrote:

Bella, still nothing for today or earlier flight tomorrow.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok, please keep checking
Thank you,
Bella

On Aug 3, 2017, at 10:10 AM, Natalia Molotkova

> wrote:

Bella, morning, I checked availability for today with Americans from JFK to Monterey for Sophie and Dylan, no luck. Checked other airlines as well, nothing. Even with two stops, nothing, will keep watching.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok Ladys, will work together!! Will be have to be a part of the team:))
Thank you,
Bella

On Aug 2, 2017, at 9:06 AM, Natalia Molotkova

wrote:

Thank you!!!! I am here!!! Ready to help, Bella, if needed.
[REDACTED] enjoy vacation!!!
We have school started next week, on Monday!!!!

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...just wanted to let you know I will be on holiday Aug. 2-7...it is possible Jeffrey has Bella organized
sure...he may still ask me to do it...but wanted to give you the heads up!

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