Title: American Express ®

Good.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

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Hours: Mon through Friday 9AM-530PM EST
Tue, Thur, Fri 9a - 530p EST

no worries at all …that is what I thought. I took care of brand new fights for them over the weekend…all is done. thanks

> On Jun 19, 2017, at 9:18 AM, Natalia Molotkova <▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮> wrote:

Lesley, unfortunately I can't do anything about reservation, booked outside American Express Centurion or Platinum, off line. I can't even help with American Express online booking. No access to it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

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Hi Natasha. Can you change tickets that were not purchased through you in the first place? Below is the confirm number for ▮▮▮▮▮▮▮▮… they would like the direct flight instead on Monday.
>
> Confirmation number : ▮▮▮▮▮

>

>

==================== image File Attachment ====================
ED2E3624-50E1-48F0-8CD4-9D3CC7CEAE4A.jpg, 119072 bytes, Added to incident

Thank you for your email. I am currently out of the office.