

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Thur 9/7/2017 5:23:18 PM
Subject: Re: Change Milena's ticket again!

Yes please

Sent from my iPhone

On Sep 7, 2017, at 1:12 PM, Natalia Molotkova [REDACTED] wrote:

We can change her to

SU2463 09SEP CDG SVO 355P 830P
SU1408 09SEP SVO SVX 1150P 410A

Add collect is - \$249.00 difference in fare plus 70.00EUR change fee, OK to proceed?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

OK, Milena's ticket was exchange, exchange can be voided only same day. We can change it again. And she checked in, can't price. Need ask Aeroflot to check her out again. Do you want me to change flight no matter what? It will be add collect, not sure how much.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Rec. Loc#OUXSTL

Sent from my iPhone

On Sep 7, 2017, at 12:23 PM, Natalia Molotkova wrote:

Lesley, what her last name, I forgot. Or record locator, sorry.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Thanks

Sent from my iPhone

On Sep 7, 2017, at 10:32 AM, Natalia Molotkova <natalia.molotkova@yandex.ru> wrote:

Sure, changing.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Please void yesterday's ticket for [REDACTED] and m repurchase the same flight for Saturday now !! Jeffrey wants her to stay until Saturday the ninth!! Can we do this?

Sent from my iPhone

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