

**To:** [REDACTED]; Lesley Groff [REDACTED]  
**Cc:** Bella Klein [REDACTED]; Valdson Cotrin [REDACTED]  
**From:** [REDACTED]  
**Sent:** Sat 9/2/2017 1:12:55 PM  
**Subject:** Re: AIR TICKET NUMBER & AIRLINE CONFIRMATION. Booking# [REDACTED]

Hi [REDACTED],

At what time you can travel - we are organizing a new ticket for you. Are you at the airport already to close? Thank you!

On Thu, Aug 24, 2017 at 3:17 PM Lesley Groff <[REDACTED]> wrote:

Hello [REDACTED]. Here are the tickets for you and [REDACTED] to go from Milan to Paris on Sept. 2nd. Please double check and make sure all is correct! Your tickets from Paris to Vilnius will come later today. Thanks and hope all is well. Lesley

Begin forwarded message:

**From:** [cheapoair@cheapoair.com](mailto:cheapoair@cheapoair.com)  
**Subject:** AIR TICKET NUMBER & AIRLINE CONFIRMATION.  
**Booking#** [REDACTED]  
**Date:** August 24, 2017 at 7:54:42 AM EDT  
**To:** [REDACTED]

Dear Jeffrey Epstein,

Thank you for choosing [CheapOair.com](http://CheapOair.com)!

For changes to this itinerary,  
please call us 24/7 at 1-800-525-0400

[View on website](#)  
[Print Itinerary](#)

## Booking Confirmation

[Terms and Conditions](#)

CheapOair Booking: [REDACTED] | [XXXXXXXXXe@gmail.com](mailto:XXXXXXXXXe@gmail.com) | Booked on Thu, Aug 24, 2017

### Flight Details

Status: [Check now](#)

#### Departing Flight

EasyJet

Sat, Sep 02, 2017

Flight 3932  
Aircraft:

Milan Linate, Italy  
**LIN - 01:25 pm**

Airline Confirmation:  
[REDACTED]

Nonstop | Econ  
Baggage Fees | Visa & Passport  
Info

Paris, France  
**CDG - 03:00 pm**  
Sat, Sep 02, 2017

Seats Selected:  
[REDACTED]

+ Exclusive CheapOair Savings! Add a Hotel and Save upto 35%

Check airline Fare Rules. Most airlines charge baggage fees, check the Baggage Fees for complete details.

## Traveler Information

Please verify traveler names below. Rules require traveler full names match exactly with their Passport or Government issued photo ID. If you need to make a name change, please call 1-888-481-8857

	E-Ticket Number	Traveler Name	Requests	Gender
1	U2 - [REDACTED]	[REDACTED] [REDACTED]		Female
	Special Service Not Applicable			
2	U2 - [REDACTED]	[REDACTED] [REDACTED]		Female
	Special Service Not Applicable			

Disclaimer: Special requests are not guaranteed. Contact your airline to confirm they have received and confirmed your requests.

## Travel Protection Plan

Secure your investment

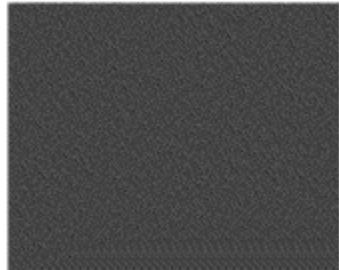
\$15.90

Receive Trip Cancellation & Interruption benefits up to \$100,000 For Covered reasons.

24 Hour emergency assistance service is included with insurance purchase.

[View Plan Summary](#) for terms and conditions.

## Traveler Assist Classic



### Global Travel Assist Classic

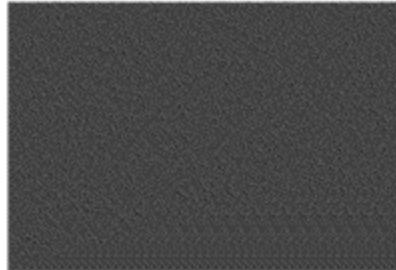
\$19.90

**Call us 24/7 and get help with the personal service you deserve. We are ready to assist you globally with:**

- Emergency Medical Assistance\*
- Personal Concierge Assistance
- Visa and Passport Assistance
- \$50 Travel savings coupon and more!

\* This is not medical insurance. Payment for medical services is not included.

## Flight Watcher



### Flight Monitoring and Notification Service

\$2.99

**Flight Watcher** gathers all the information about your flight including delays, cancellations and gate or terminal changes, and sends them directly to you!

**Add a Hotel** Exclusive Package Savings Add a Hotel for Paris Save up to 35%

Best Price Guarantee

Free upgrades on some hotels

Special Package pricing

## Add a Car Exclusive Package Savings Book now and Save up to 35%

Best Price Guarantee

Unlimited Mileage

Special Package pricing

### Baggage Protection

Blue Ribbon Bags Will:

\$10.00

Pay you \$1000, minimum, per bag, if your bags are not returned to you within 96 hours.

Find and return all of your delayed baggage right to you.

Service is applicable to this itinerary only. Any changes must be reported to [info@blueribbonbags.com](mailto:info@blueribbonbags.com) prior to your new flight's departure with your Service Agreement Number in the subject line. Purchase of additional service may be required.

By clicking 'Add Baggage Protection', I agree I have read and accepted the Terms and Conditions .

### Seat Assignment

Enhanced Seat Assignment Program

You are now entitled to specialized seating assistance and can customize your flying experience so it's as pleasant and convenient as possible!

Here are the benefits of Enhanced Seat Assignment:

Access to our Seat Assignment Group for any seat assistance and for other travel related services such as meals and special requests.

**Coupon/Promo  
code:**  
[REDACTED]

Guaranteed response time of 6 hours.

Our Seat Assignment Specialists will work to find the best available seat.

Coupon does not have any cash value. Can only be used for any future air/hotel booking on [CheapOair.com](http://CheapOair.com).

For more details on coupon redemption, [click here](#)

## Billing Details (USD)

Method: [REDACTED]

Phone: [REDACTED]

Email: [IXXXXXXXe@gmail.com](mailto:IXXXXXXXe@gmail.com)

### Flight Price Details

2 Adult Tickets ( \$175. <sup>37</sup> each)	\$350. <sup>73</sup>
Paid Seats	\$45. <sup>98</sup>
Subtotal	\$396. <sup>71</sup>
Taxes and Agency Fees (incl. Enhanced Seat Assignment)	\$31. <sup>22</sup>
<b>Flight Total</b>	<b>\$427.<sup>93</sup></b>
Total Charge Equivalent in EUR	€362. <sup>15</sup>

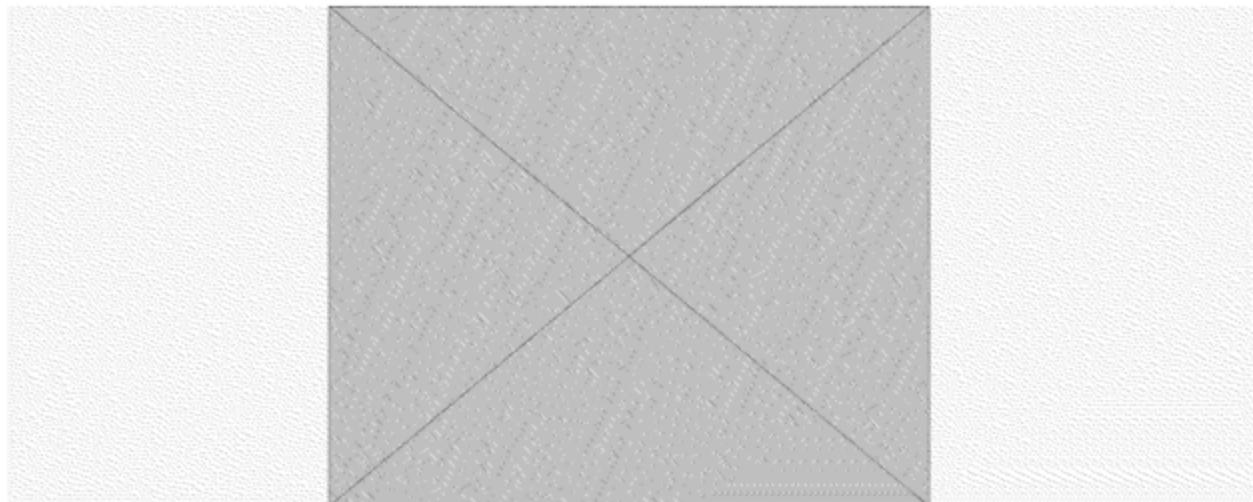
**Total Charge:**

**\$427.<sup>93</sup>**

### Please Note:

- All fares are quoted in USD
- Your credit card may be billed in multiple charges totaling the above amount.
- Some airlines may charge Baggage Fees.





## Flight Booking Terms & Conditions

### Notice - Ticket Policies, Rules and Restrictions

Once purchased, most tickets are non-refundable and non-transferable. All service fees are non-refundable. Name changes are not permitted. Prices do not include Baggage and Carry-On Fees or other fees charged directly by the airline. Fares are not guaranteed until ticketed. All changes are subject to availability, additional fees, airlines rules and regulations. All travelers must confirm that their travel documents required are current and valid for your destination. Click here for visa information. View our Terms and Conditions and airline Fare Rules.

Thank you for choosing [CheapOair.com](#), we will process your tickets and notify you with your ticket information. If it is an E-ticket, you will receive an email with a ticket number, if it is a Paper ticket we will mail the ticket by courier to the address provided. Our office is open 24 hours a day, 7 days a week. If you need assistance, call us at 800-525-0400 (if you are calling from outside the United States, please call 1-800-525-0400 or 212-478-0335) or contact Customer Care at [Feedback@CheapOair.com](mailto:Feedback@CheapOair.com). Online inquiries will be responded to in the order in which they are received.

### IMPORTANT TRAVEL INFORMATION

#### PASSPORT / VISA REQUIREMENTS

**FOR DOMESTIC TRAVEL:** A valid government photo I.D. must be presented by all travelers in order to board domestic flights. Minors traveling domestically with parents generally do not need a photo I.D. If traveling with children less than two (2) years old, a birth certificate may be needed to confirm the infant's age. [More Information](#).

**FOR INTERNATIONAL TRAVEL:** All travelers **MUST** be in possession of a valid government issued Passport or Identification. Travelers **MUST** also have the necessary documents, Visas, Transit visas, Schengen Visas and all other entry permits for all international ports of entry.

In addition, your passport must be valid for 6 months after your return date when entering your destination. While sometimes we may be able to assist with visa and passport information, it is solely the responsibility of the passenger(s) to arrange for all documents needed to enter the country you are traveling to, or passing through in transit. Please note, a roundtrip or ongoing ticket may be required for certain international cities. If you are traveling one way, please verify with the airline or Consulate General to prevent any issues at time of boarding.

- US Passport Holder Information
- Canadian Passport Holder Information
- Other Passport Holder

### TIME ALLOWANCE FOR AIRLINE CHECK-IN

#### **Domestic Flights (Traveling within the 50 United States)**

- It is recommended that you **check-in at least two (2) hours** prior to the scheduled flight departure time.
- Please allow for extra time if traveling with children or need assistance boarding the aircraft.
- Please reconfirm your flights with airline 24 to 72 hours prior to your departure.

#### **International Flights**

- It is recommended that you **check-in at least three (3) hours** prior to the scheduled flight departure time.
- Please allow for extra time if traveling with children or need assistance boarding the aircraft.

**NOTE:** The airlines reserve the right to deny boarding to passengers that do not arrive at the Ticket Counter or Departure Gate with adequate time to check-in. Check-in times can vary for certain cities and airlines, so it's recommended that you confirm with the airline you are flying the required check-in time.

#### **ONLINE CHECK IN**

If you prefer to check in for your flights online and print your boarding passes, please click our Airport Check In link to check in for your upcoming flight.

#### **TRAVEL DEALS**

If you have signed up for our newsletter, please add CheapOair@myCheapOair.com to your address book to ensure that you receive our latest offers and promotions. If you haven't signed up yet, sign up to receive our deals and discounts.

#### **BAGGAGE RULES AND FEES**

Additional baggage fees may apply. For more details, click here: [Baggage and Carry-On Fees](#). Since the baggage fees may change, we recommend that you contact the airline you are traveling on for the latest information regarding airline specific baggage rules, requirements and fees.

#### **SEATS**

If you have requested a seat to be assigned, we will send your request to the airline. Airline may or may not be able to confirm your request. We recommend that you choose our Enhanced Seat Assignment program for specialized seating allocation assistance by our dedicated seat assignment team. At times airlines may not be able to assign specific seats or seats sitting together. Occasionally seats can be assigned only at the check-in counter at the airport.

#### **VOLUNTARY CHANGES**

Although most itineraries ticketed by CheapOair allow for changes, the majority of these itinerary changes require the issuance of a new ticket, as per airline policy. All changes are subject to availability, airline rules and regulations, penalties and a difference from the original airfare and our service fees. The airline has the final authority regarding itinerary changes and penalties.

#### **INVOLUNTARY CHANGES (CHANGES DONE DIRECTLY BY THE AIRLINE)**

Airlines may make changes to a scheduled flight itinerary that is beyond our control. In these cases, if the airline notifies us with a viable option, we will send you an e-mail with the changes as well as the option the airline is offering. If the airline does not provide us with a viable option, as a valued customer, your reservation will be reviewed and assisted by one of our Schedule Change Specialists.

#### **TRAVEL PROTECTION**

We recommend that you protect your investments by purchasing Travel Protection. The coverage will become effective only once the insurance premium is received in full. The coverage you have purchased will only cover the arrangements booked through the website in which you purchased your protection plan. You should review detailed rules on the protection plan by reading the Description of Coverage.

#### FARE CHANGES

Prior to ticketing, all fares are subject to change. In these cases, we will notify you and you will have the option to purchase or not purchase this ticket.

#### UP-TO-THE-MINUTE FLIGHT DETAILS

Check the details of your itinerary, ticket status, seat assignments and more by visiting our Check My Booking Page

#### FREQUENTLY ASKED QUESTIONS

For additional questions and self service, please visit our Frequently Asked Questions page. For example: How and when should I reconfirm my flights? Or, do I need a Visa to travel internationally?

#### TERMS AND CONDITIONS

Please read our Terms and Conditions for detailed information.

#### CUSTOMER SUPPORT

Booking Number: [REDACTED]

If you have questions about your reservation, please use our Customer Assistance Form and we will respond within 24 hours. For immediate assistance, please call us toll free 24/7 at 212 478-0335 or 800 525-0400 (U.S. and Canada only), and have your booking number ready

Additional important numbers where agents are ready to assist you:

- Schedule Change Department -- 1-888-728-1669
- Billing Department – 1-888-793-4229
- Ticketing Department – 1-888-654-5204

[Customer Support](#)

[My Bookings](#)

[FAQs](#)

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Rewards**

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#### Privacy Policy

We're committed to protecting your privacy. See our [Privacy Policy](#) for details.

#### Contact Us

If you have any questions please email us at [feedback@cheapoair.com](mailto:feedback@cheapoair.com). Or write to us at: CheapOair, 135 W 50th Street, Suite 500, New York, NY 10020

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#### Useful Links:

[Click here to go to our Resources Page for Information About Airlines and their telephone](#)

numbers

CUSTOMER SERVICE – [CheapOair.com](http://CheapOair.com)

**The Leader in Discounted Airfares for all Airlines, Cheap Hotels and Cars**