

To: Natalia Molotkova[REDACTED]
From: [REDACTED]
Sent: Thur 9/7/2017 6:13:29 PM
Subject: Re: Change [REDACTED] ticket again!

Ok. Please issue ticket

Sent from my iPhone

On Sep 7, 2017, at 2:11 PM, Natalia Molotkova [REDACTED] > wrote:

I guess, they just playing games with me. Oh well, I set up her exchange, total add collect with change fee is 306usd.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Yes. Something to be thankful for (?)!

Sent from my iPhone

On Sep 7, 2017, at 2:07 PM, Natalia Molotkova [REDACTED] > wrote:

I guess, good thing support desk is open 24 hours LOL

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hear you. We area going to need a dedicated Aeroflot rep soon. Can we request a nice one!!???

Sent from my iPhone

On Sep 7, 2017, at 2:00 PM, Natalia Molotkova <[REDACTED]> wrote:

On it, with Aeroflot again, checking her out, such a hassle. But in this part of the World no other options.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Yes please

Sent from my iPhone

On Sep 7, 2017, at 1:12 PM, Natalia Molotkova <[REDACTED]> wrote:

Yes for sure he wants it changed to depart same flight for Saturday.

Sent from my iPhone

On Sep 7, 2017, at 1:01 PM, Natalia Molotkova <[REDACTED]> wrote:

We can change her to

SU2463 09SEP CDG SVO 355P 830P
SU1408 09SEP SVO SVX 1150P 410A

Add collect is - \$249.00 difference in fare plus 70.00EUR change fee, OK to proceed?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, [REDACTED] ticket was exchange, exchange can be voided only same day. We can change it again. And she checked in, can't price. Need ask Aeroflot to check her out again. Do you want me to change flight no matter what? It will be add collect, not sure how much.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Rec. Loc#OUXSTL

[REDACTED]
Sent from my iPhone

On Sep 7, 2017, at 12:23 PM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, what her last name, I forgot. Or record locator, sorry.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Thanks

Sent from my iPhone

On Sep 7, 2017, at 10:32 AM, Natalia Molotkova [REDACTED] >
wrote:

Sure, changing.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please void yesterday's ticket for [REDACTED] and m repurchase the same flight for Saturday now !! Jeffrey wants her to stay until Saturday the ninth!! Can we do this?

Sent from my iPhone

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