

To: [REDACTED]
From: Lesley Groff
Sent: Sat 9/9/2017 12:50:04 PM
Subject: Re: Please Tell [REDACTED] to Cancel her check in!

Sorry, I just saw this...I will change her return also...

On Sep 9, 2017, at 3:30 AM, [REDACTED] wrote:

Thank you Les! [REDACTED] needs to depart late on Monday to go to work on Tuesday in Moscow!

On Fri, Sep 8, 2017 at 11:56 PM, [REDACTED] wrote:

[REDACTED] was able to "un check" her...will forward new ticket once I have it..

On Sep 8, 2017, at 4:50 PM, [REDACTED]
[REDACTED] > wrote:

She said she can't cancel the check in cause the ticket was nonrefundable! Can Amex just cancel her ticket? She is having trouble doing it herself

On Fri, Sep 8, 2017 at 9:08 PM, [REDACTED] wrote:

She will do it shortly

On Fri, Sep 8, 2017 at 9:04 PM L [REDACTED] wrote:

Please tell [REDACTED] to go to the Aeroflot website and cancel her Check In! WE need her to do this before issuing the new ticket...