

**To:** Natalia Molotkova[REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 8/30/2017 9:22:08 PM  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 04SEP 17 [REDACTED]

You're the best! Thanks

Sent from my iPhone

On Aug 30, 2017, at 5:20 PM, Natalia Molotkova <[REDACTED]> wrote:

Done, each bag was 21.00USD.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Super!

Sent from my iPhone

On Aug 30, 2017, at 5:02 PM, Natalia Molotkova <[REDACTED]> wrote:

I think I can do it now, by calling airline.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

2 bags total. Each bag is about 28 kilos.

Will you put this in as a reminder to yourself and take care of it 12 hours before their flight?!

The number you need is [REDACTED]

On Aug 30, 2017, at 11:27 AM, Natalia Molotkova  
<[REDACTED]> wrote:

thanks

On Aug 30, 2017, at 11:24 AM, Natalia Molotkova  
<[REDACTED]> wrote:

They do not have any baggage allowance with their fare, so bags have to be pre-paid.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Here is info about size:  
<http://www.lot.com/us/en/excess-baggage>

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

ok you are the best...let me ask them how many bags ...do you need approximate size/weight also...I suppose can't hurt...I'll ask...

On Aug 30, 2017, at 11:11 AM, Natalia Molotkova  
<[REDACTED]> wrote:

More than 12 hours before departure you can buy the first piece of checked baggage at a reduced price ([lot.com](http://lot.com), lot Contact Center: 60 PLN each way/17.00USD)

Not seeing how to do it online, will do it over the phone, how many bags per person? Will need CID.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

ok, thanks

On Aug 30, 2017, at 11:04 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Not giving me this option online, calling airline.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

thanks

On Aug 30, 2017, at 10:36 AM, Natalia Molotkova  
<[REDACTED]> wrote:

Let me check.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...is it possible to pay for Aurelija and Giedre's bags prior to their flight? Or must they do it at check in? or at airport only?

:

**From:** "American Express Travel"  
<[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Date:** August 24, 2017 at 10:11:21 AM EDT

**To:** [REDACTED]

**Subject: Itinerary INCL TICKETNO for**  
04SEP17 [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for  
[REDACTED]

**American Express Travel [REDACTED]  
Record Locator**

**E-Ticket Number(s)**

[REDACTED]  
[REDACTED]

Monday 04 Sep 17

**Other Information**

CITIZENS OF LITHUANIA MUST CARRY A VALID PASSPORT

**Flight Information**

Date	04 Sep 2017
Airline	<b>Lot Polish Airlines</b> [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	<b>LO 332 S</b> Economy Class
Origin	Paris, Charles De Gaulle
Destination	Warsaw, Frederic Chopin
Departing	10:40 AM
Arriving	12:55 PM
Departure Terminal	Terminal 1
Estimated Time	2 Hrs 15 Mins
Stops	Non-stop
Seats	Unassigned
<b>Confirmed</b>	

**Flight Information**

Date	04 Sep 2017
Airline	<b>Lot Polish Airlines</b>
Operated By	Regional Jet

Airline Record Locator	[REDACTED]
Flight/Class	<b>LO 779 S</b> Economy Class
Origin	Warsaw, Frederic Chopin
Destination	Vilnius, Vilnius
Departing	01:40 PM
Arriving	03:45 PM
Estimated Time	1 Hr 5 Mins
Stops	Non-stop
Seats	Unassigned

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

**PDF itinerary attachment:**

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying

travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

< [REDACTED] >  
< [REDACTED] >

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

