

To: Natalia Molotkova[REDACTED]
From: Lesley Groff
Sent: Thur 9/7/2017 6:56:50 PM
Subject: Re: Flight for [REDACTED] needs to change! [REDACTED]

Super.

Sent from my iPhone

On Sep 7, 2017, at 2:54 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, voided original ticket, no charge, new one on its way.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I'm with you and support you! ??

Sent from my iPhone

On Sep 7, 2017, at 2:32 PM, Natalia Molotkova <[REDACTED]> wrote:

Great. Issue please

Sent from my iPhone

On Sep 7, 2017, at 2:35 PM, Natalia Molotkova <[REDACTED]> wrote:

Will be:

1 SU 103 13SEP JFK SVO 0710P 1115A

1 SU 1392 14SEP SVO PEE 0100P 0505P

2 SU 1201 22SEP PEE SVO 1255P 0105P

3 SU 122 03OCT SVO JFK 0800P 1100P

TOTAL FARE - USD 1275.56

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I am loosing my mind, I can't read and comprehend, fixing.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

She wants to go from Perm to Moscow on sept 22 and then depart for NY on Oct 3.

Yes I want to stay in Moscow for a little also.... so going from Perm to Moscow on 22, and Moscow - New York October, 3 as you booked. Sorry for confusion ...

Sent from my iPhone

On Sep 7, 2017, at 2:14 PM, Natalia Molotkova <[REDACTED]> wrote:

Hang on.. don't do anything. She is changing mind!? I'm confused ..don't do anything yet

Sent from my iPhone

On Sep 7, 2017, at 2:14 PM, Natalia Molotkova <[REDACTED]> wrote:

Will be:

1	SU	103	13SEP	JFK	SVO	0710P	1115A
1	SU	1392	14SEP	SVO	PEE	0100P	0505P
2	SU	1201	22SEP	PEE	SVO	1255P	0105P

2 SU 102 22SEP SVO JFK 0225P 0520P
1ADT 1015.56 1015.56

OK to change?
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Thank you

Sent from my iPhone

On Sep 7, 2017, at 2:07 PM, Natalia Molotkova <[REDACTED]> wrote:

LOL, changing.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

This is like a nightmare! Please see below from [REDACTED]! I guess she made an error in original email (?). Can you please change the return Aeroflot flight to sept 22? Let me know the damage. Thanks.

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] <[REDACTED]>
Date: September 7, 2017 at 1:52:14 PM EDT
To: Lesley Groff <[REDACTED]>
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 13SEP17
[REDACTED]

Hello,

Thank you so much for taking care of it. Just one thing.... the flight from Perm to Moscow suppose to be for September,22 not Oct,3.... maybe I can call Aeroflot and change it?

2.Flight

SU 1201

Sukhoi SuperJet 100

One-way

Perm, Bolshoe SavinoPEE

September 22, 2017 12:55 PM., to

→

Moscow, SheremetyevoSVO

September 22, 2017 1:05 PM., to , flight duration: 2 hrs 10 mins

Thank you

On Sep 6, 2017, at 7:06 PM, Lesley Groff <[REDACTED]> wrote:

Hi [REDACTED]! Here is your ticket! Double check all for accuracy! Be sure to check in on line the night before your flights and get yourself a seat you like...I cannot get your seats as they are under airport control already! Confirm back to me! thanks, Lesley

Begin forwarded message:

From: "American Express Travel"

<itinerary@myamextravel.com>

Subject: Itinerary INCL TICKETNO for

[REDACTED] / [REDACTED] 13SEP17 [REDACTED]

Date: September 6, 2017 at 7:03:15 PM EDT

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel [REDACTED]
Record Locator

E-Ticket Number(s)

[REDACTED]

Wednesday 13 Sep 17

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID
PASSPORT

Flight Information

Date	13 Sep 2017
Airline	Aeroflot
Airline Record Locator	[REDACTED]
Flight/Class	SU 103 Q Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	07:10 PM
Arriving	11:15 AM / 14 Sep 2017
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Thursday 14 Sep 17

Flight Information

Date	14 Sep 2017
Airline	Aeroflot
Airline Record Locator	██████
Flight/Class	SU 1392 Q Economy Class
Origin	Moscow, Sheremetyevo
Destination	Perm, Bolshoye Savino
Departing	01:00 PM
Arriving	05:05 PM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	2 Hrs 5 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Tuesday 03 Oct 17

Flight Information

Date	03 Oct 2017
Airline	Aeroflot
Airline Record Locator	██████
Flight/Class	SU 1201 N Economy Class
Origin	Perm, Bolshoye Savino
Destination	Moscow, Sheremetyevo
Departing	12:55 PM
Arriving	01:05 PM
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	2 Hrs 10 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Flight Information

Date	03 Oct 2017
Airline	Aeroflot
Airline Record Locator	██████
Flight/Class	SU 122 N Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International

Departing	08:00 PM
Arriving	11:00 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	10 Hrs
Stops	Non-stop
Seats	Unassigned

Confirmed

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