

To: [REDACTED]
From: [REDACTED]
Sent: Fri 9/8/2017 8:51:22 PM
Subject: Re: Please Tell [REDACTED] to Cancel her check in!

YES!...let me tell [REDACTED].

On Sep 8, 2017, at 4:50 PM, [REDACTED] > wrote:

She said she can't cancel the check in cause the ticket was nonrefundable! Can Amex just cancel her ticket? She is having trouble doing it herself

On Fri, Sep 8, 2017 at 9:08 PM [REDACTED] > wrote:

She will do it shortly

On Fri, Sep 8, 2017 at 9:04 PM [REDACTED] > wrote:

Please tell [REDACTED] to go to the Aeroflot website and cancel her Check In! WE need her to do this before issuing the new ticket...