

To: [REDACTED]
From: james | personal genius
Sent: Sun 9/24/2017 11:08:01 PM
Subject: Re: My reminders

LOL.

I'm just trying to understand what you mean. You can call them blueberryiestiltskins for all I care.

On your phone calendar you should see red text "calendars" at the bottom. Tap it and uncheck anything not under your google account. Note the colors of your google calendar.

Then close that screen and make a test event on your google calendar here.

I'm guessing that your iCloud calendars got turned on during the upgrade and led you to make events on them, when you thought you were using google.

If I'm right, this test event should email you — I'll send you details of moving events to the google calendars and removing the extra calendars.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Sep 24, 2017, at 6:59 PM, [REDACTED] wrote:

I just put in my Google calendar, from my desk top, the word "test" at 7pm to see if it would send me an email and it did...it sent me an email with the word "test"...so it worked...I use my Google calendar on my phone and want it to send me an email with what ever I input and it does not work anymore ? Perhaps I am labeling this incorrectly as a reminder...I have always just typed in what I want to be 'reminded' of at a certain time from my calendar (be it the google calendar on my desktop or from my phone) and it sends me an email with the reminder or the appt I have made or whatever it is that is in my calendar...

I guess I am calling it the wrong thing (?) ..but regardless of what it is called, whenever I put anything in my calendar I want it to send me an email with the info I have typed in at a certain time...so yes, probably google calendar event notifications from my phone is not working anymore

OMG, so hard for me to explain! I hope I am conveying enough for you to understand what i mean...feeling IT challenged!

On Sep 24, 2017, at 6:47 PM, james | personal genius

[REDACTED] wrote:

How are you creating reminders?

To me, reminders are an app on the iPhone that haven't sent emails — I'm thinking you mean google calendar event notifications?

Thank you,

James Ce

your Personal Genius

□ Certified Support Professional 10.6

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On Sep 24, 2017, at 5:09 PM, [REDACTED] wrote:

Hi James. For some reason when I put reminders in my calendar from my phone they are not sending me an email? I would think this is still a function? Maybe I accidentally turned something off? 💡

Sent from my iPhone