

To: Natalia Molotkova[REDACTED]
From: [REDACTED]
Sent: Tue 7/18/2017 9:42:00 PM
Subject: Re: Need the change [REDACTED] and [REDACTED] tickets!

Ok

Sent from my iPhone

On Jul 18, 2017, at 5:21 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, for [REDACTED] will be add collect fro changing existing Delta of 146.00. Setting up exchange, OK?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes. These are same as before. Perfect! Does she get a credit for the flight she will no longer take?

Sent from my iPhone

On Jul 18, 2017, at 5:04 PM, Natalia Molotkova <[REDACTED]> wrote:

Yes. Please commence as below advised and issue ticket !

Sent from my iPhone

On Jul 18, 2017, at 5:07 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED] - will cancel her Delta one way from St. Thomas to JFK, she will have credit at \$456.06, minus change fee. Not touching existing AA round trip, due to will cost more to change round trip to one way, then just no to take return flight.
To change her existing return back tp Paris from July 21 to July will be add collect 125.00.
OK to proceed?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED] - so itinerary

DL 2 20JUL JFK SAN 720P 1045P
DL 1798 23JUL SAN JFK 945P 614A

OK fro [REDACTED]?

Changing.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to make some changes to [REDACTED] and [REDACTED]'s tickets.

[REDACTED] - she will no longer need the flight from STT to NY on Thursday 20th. She will now fly with Jeffrey on his plane back to NY. She WILL still take her flight from NY to SAN Diego and back!

[REDACTED] - she will no longer fly back to NY either on Thursday. We need to change her ticket she is holding to fly home this Friday July 21 to Next Friday July 28. Can we get her the same flight?

10:25pm [REDACTED] to depart JFK via Norwegian Air#7020 (Rec. Loc#KRXZTS)

I guess we will have credits for both girls for their flights from STT to NY? Let me know

what the credit amount for each is please. Thanks.

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service



provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.