

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 7/20/2017 6:02:54 PM
Subject: Issue Ticket for [REDACTED] (Rec. Loc#RIYAHT)

Title: American Express ®

Let me have a look...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

We need to issue these new flights for [REDACTED] we have reserved on Rec. Loc#RIYAHT
...HOWEVER, she is holding a ticket now to return from San Diego back to NY on sunday July 23
on Delta (Rec. Loc#JMSIRW) Please advise what is best to do here...

Do we add in to current itinerary? do we just get a credit for the Delta flight she has now? Do we
change ? but then we get hit with the change fee? you let me know ! thanks, [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

