

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 7/20/2017 6:19:07 PM
Subject: Issue Ticket for [REDACTED] (Rec. Loc# [REDACTED])

Title: American Express ®

OK, setting up exchanges.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

YES! perfect! Please issue as you have recommended! thanks

On Jul 20, 2017, at 2:08 PM, Natalia Molotkova <[REDACTED]>
wrote:

Ok, we don't want pay twice, so, we will exchange existing Delta ticket from July 23 from SAN to JFK to July 23 LAX to JFK - will be only \$166.00 add collect, OK?

And I can use original AA ticket (the one we cancelled return from STT to JFK) for new AA flight, add collect only 102.85. OK?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Let me have a look...

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

We need to issue these new flights for [REDACTED] we have reserved on Rec. Loc#RIYAHT
...HOWEVER, she is holding a ticket now to return from San Diego back to NY on sunday July 23
on Delta (Rec. Loc#JMSIRW) Please advise what is best to do here...

Do we add in to current itinerary? do we just get a credit for the Delta flight she has now? Do we
change ? but then we get hit with the change fee? you let me know ! thanks, Lesley

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