

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 10/2/2017 4:33:15 PM
Subject: Re: Ticket for [REDACTED]

ok, got it...hang in.

On Oct 2, 2017, at 12:26 PM, Natalia Molotkova
<[REDACTED]> wrote:

No, it is total for two legs, 133 coach and first class 195.00 plus possible Rail Europe fee, like 7.50USD.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so the total is \$328...? or either it is second class totally \$133 for entire trip or First class \$195 for entire trip.
clarification.

On Oct 2, 2017, at 12:18 PM, Natalia Molotkova <[REDACTED]> wrote:

second class, non refundable - \$133.00
Semi Flexible
Leg to Geneva

• **Adult:** Refundable before train departure for a fee; exchangeable before train departure for a fee.
Ticket is valid for all travelers.

Exchange Policy

Tickets can be exchanged before train departure for a fee.

Refund Policy

Paper Tickets: Ticket is refundable up to 2 business days before train's departure date. Cancelation of
Print at Station/Print at Home e-tickets: Tickets are refundable before train's departure. Cancelation of
To receive a refund you must send a request to the issuing office. Refunds and Exchanges are subject

From Geneva to Montreux

• **Adult:** Ticket is 85% refundable before train departure date; non-exchangeable.
General Ticket

This is only a train ticket. Reservations when possible are separate and an additional cost.

Exchange/Refund Policy

A 15% cancellation penalty applies to unused tickets received by the issuing office before the first day of validity if they have been endorsed as 'not used' by a railway official at the station of departure. Refund requests must be submitted within 2 months from the date of travel. To receive a refund you must send a request to the issuing office. Refunds and Exchanges are subject to a 7% administration fee.

First class - semi flexible - \$195.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]

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Depends on class of service and ticket flexibility, let me email you options.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]

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Please purchase train ticket for [REDACTED]...thanks! (how much is it?)

On Oct 2, 2017, at 11:41 AM, Natalia Molotkova <[REDACTED]> wrote:

ok...I'll be back to you on the train part..

On Oct 2, 2017, at 11:41 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, fare is restricted, non refundable.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

that should be perfect! Let me get permission on the train part of this!

On Oct 2, 2017, at 11:39 AM, Natalia Molotkova <[REDACTED]> wrote:

Train will be with stop, going to Montreux

3:11PM Paris Gare Lyon 6:17PM Geneva 3hr6min TGV Lyria 9775

TRANSFER: 22 mins

6:39PM Geneva 7:35PM Montreux 0hr56min Train 41

Coach from 127.00USD

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

the direct biz class is good. We can issue for [REDACTED] please .

On Oct 2, 2017, at 11:35 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, can you do the train also? or what train is it?

On Oct 2, 2017, at 11:33 AM, Natalia Molotkova <[REDACTED]> wrote:

There is direct flight from Ekaterinburg to Paris, but only business class left:

U6 709 12OCT SVX CDG 0650A 0930A

TOTAL FARE - USD 696.20

Connection:

1 SU 6402 12OCT SVX LED 0620A 0710A
OPERATED BY ROSSIYA AIRLINES

1 SU 6635 12OCT LED CDG 0910A 1140A
OPERATED BY ROSSIYA AIRLINES

TOTAL FARE - USD 252.30

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

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There is no airport in Glion Montreux , Geneva will be closest - 93 km. So probbaly will do train.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

We need a ticket for [REDACTED] [REDACTED] from Ekaterinburg Russia to Paris morning of Oct. 12th...then she n
around 2/3pm on Oct. 14th...is this a plane ride or a train ride?



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