

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 10/5/2017 3:20:08 PM
Subject: Re: Ticket for [REDACTED]

ah...i get it...that stinks...

On Oct 5, 2017, at 11:15 AM, Natalia Molotkova
<[REDACTED]> wrote:

No, drive is like 2 hours and 30 minutes. But they charge garage to garage, cat has to go back to Geneva - s

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

6 hours from Geneva to Glion?! at \$173.34 per hour? That is insane! yes, please try the flat rate company.

On Oct 5, 2017, at 10:53 AM, Natalia Molotkova <[REDACTED]> wrote:

Now Empire car service is telling me 173.34 per hours, and estimated total will be like 6 hours. It is a lot. Do another company at flat rate of EUR337? I will need her cell number.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

May I have [REDACTED] cell phone number.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, booking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Here's the address in Glion for [REDACTED]! Please DO book the car for her...thanks:

[REDACTED]
[REDACTED]
[REDACTED]

On Oct 4, 2017, at 2:09 PM, Natalia Molotkova <[REDACTED]> wrote:

Yes, thank you!!
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok thanks...i didnt even give him the choice. I like booking through you with a certified Amex company (preferably)

On Oct 4, 2017, at 2:05 PM, Natalia Molotkova <[REDACTED]> wrote:

EUR337.66 not USD, flat rate. But it is online booking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok, agree. that is what I will tell JE..

On Oct 4, 2017, at 1:57 PM, Natalia Molotkova <[REDACTED]> wrote:

can you book either of these services for us? Also, is the Mercedes Benz w/Blacklane for \$337.66 is that per

On Oct 4, 2017, at 1:42 PM, Natalia Molotkova <[REDACTED]@ [REDACTED]> wrote:

I would rather book car with preferred partner, Empire, to be safe.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I will get it! Thank you for this info...I'll be in touch

On Oct 4, 2017, at 1:42 PM, Natalia Molotkova <[REDACTED]> wrote:

Mercedes-Benz E-Class, BMW 5 Series, Cadillac XTS or similar 337.66EUR

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

But it is not a preferred by American Express.
Empire car service will be 136.00USD per hour, 2 hours minimum, garage to garage.
Do you have exact address in Glion where she needs to go?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thx

Sent from my iPhone

On Oct 4, 2017, at 10:47 AM, Natalia Molotkova <[REDACTED]> wrote:

OK, let me check.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! [REDACTED] is requesting a car take her from Geneva to Glion as she has lots of luggage...can you get present it to Jeffrey. she would take the same train that departs paris at 3:11pm to Geneva...

On Oct 3, 2017, at 4:40 PM, Natalia Molotkova <[REDACTED]> wrote:

ok good to know...hang in..thanks

On Oct 3, 2017, at 4:40 PM, Natalia Molotkova <[REDACTED]> wrote:

It is only 2 hours 24 minutes drive from Geneva to Glion
service. Or even car service from Montreux?

<http://www.tourfiller.com/destination/transfer-geneva-to-glion>

Transfer From Geneva To Glion

When you arrive in **Geneva International Airport** arrival gate, you don't have to stand in queue to take **taxi** service. Our driver will meet you with your name on sign. Tourfiller services provide **Geneva taxi cab, limousine, car rental, airport transfer, business companion and special event**. Our fleet of executive vans, Limousines, and taxis are well-maintained with all the amenities.

Taxi Geneva and Limousine rental to Glion

Tourfiller provides **Geneva taxi** door-to-door transportation from any location in **Geneva to Glion**. We provide transportation to Glion area cities including Aigle, Montreux, La Tour-de-Peilz, Roche, Yverne and many more. We also provide **airport private transfer** service for all your transportation needs, especially with **airport private transfer**.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok...could you research and see if available? I am going to ask her as well if she knows...maybe she has done it before.

On Oct 3, 2017, at 4:36 PM, Natalia Molotkova <[REDACTED]> wrote:

I checked, earliest train from Paris is at 8:11am, arriving to Montreaux to late - at 1:10pm.
May be bus? But I can't book bus, I can only research.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...so is it possible for [REDACTED] to even leave early enough on a train from Paris to get her to the 9:31am train? I make sure, I see this is a train on Oct. 11th. Are the trains the same time every day? She needs to go Oct. 11th. What time would she have to leave from Paris to make a 9:31am in Montreux? Is it possible she could take a train from Paris to Montreux?

On Oct 3, 2017, at 2:04 PM, Natalia Molotkova <[REDACTED]> wrote:

Hmmm. I am not sure! Let me get back to you.

Sent from my iPhone

On Oct 3, 2017, at 2:04 PM, Natalia Molotkova <[REDACTED]> wrote:

I am afraid train I offered not going to work, due to last train leaves at 9:31am.

<https://www.virail.com/train-montreux-glion>

Can she depart Paris in the morning?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes for sure please!

Sent from my iPhone

On Oct 3, 2017, at 1:32 PM, Natalia Molotkova <[REDACTED]> wrote:

Yes, but I want first get the schedule from Montreux to Glion, to make sure she is making it.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. So you can purchase the ticket we confirmed yesterday (departing at 3:11 in the slightly higher price for 1 ticket on to Glion. Can you make sure she can catch a train to Glion after arriving Montreux given her timing?

Sent from my iPhone

On Oct 3, 2017, at 12:31 PM, Natalia Molotkova <[REDACTED]> wrote:

Got is in writing from Rail Europe:

This is not a direct journey. The best option with the least changes of train would be to go from Paris to Geneva Montreux to Glion. You are able to purchase the option from Paris to Montreux on our website. However, the that is only available for purchase locally at the train station.

Pricing now.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you

Sent from my iPhone

On Oct 3, 2017, at 11:51 AM, Natalia Molotkova <[REDACTED]> wrote:

I am very confused with the station, not showing anything to Glion on Rail Europe, will call them.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok let me know...

On Oct 3, 2017, at 9:17 AM, Natalia Molotkova <[REDACTED]> wrote:

Yesterday I saw option only with two stops, nothing on Rail Europe, let me see what I can find.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED] needs to go to Glion!! Please let me know about time and price of ticket. thanks

On Oct 2, 2017, at 12:56 PM, Natalia Molotkova < [REDACTED] > wrote:

oh wow...will find out! thank you!

On Oct 2, 2017, at 12:56 PM, Natalia Molotkova < [REDACTED] > wrote:

Lesley, Glion and Montreux two different stations. Where exactly she needs to go?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, got it...hang in.

On Oct 2, 2017, at 12:26 PM, Natalia Molotkova < [REDACTED] > wrote:

No, it is total for two legs, 133 coach and first class 195.00 plus possible Rail Europe fee, like 7.50USD.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

so the total is \$328...? or either it is second class totally \$133 for entire trip or First class \$195 for entire trip. clarification.

On Oct 2, 2017, at 12:18 PM, Natalia Molotkova <[REDACTED]> wrote:

second class, non refundable - \$133.00
Semi Flexible
Leg to Geneva

- **Adult:** Refundable before train departure for a fee; exchangeable before train departure for a fee. Le Ticket is valid for all travelers.

Exchange Policy

Tickets can be exchanged before train departure for a fee.

Refund Policy

Paper Tickets: Ticket is refundable up to 2 business days before train's departure date. Cancellation of Print at Station/Print at Home e-tickets: Tickets are refundable before train's departure. Cancellation of To receive a refund you must send a request to the issuing office. Refunds and Exchanges are subject

From Geneva to Montreux

- **Adult:** Ticket is 85% refundable before train departure date; non-exchangeable.

General Ticket

This is only a train ticket. Reservations when possible are separate and an additional cost.

Exchange/Refund Policy

A 15% cancellation penalty applies to unused tickets received by the issuing office before the first day of validity if they have been endorsed as '**not used**' by a railway official at the station of departure. conditions of use printed on ticket jacket. Refund requests must be submitted within 2 months from the refund you must send a request to the issuing office. Refunds and Exchanges are subject to a 7% adm

First class - semi flexible - \$195.00

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Depends on class of service and ticket flexibility, let me email you options.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please purchase train ticket for [REDACTED]...thanks! (how much is it?)

On Oct 2, 2017, at 11:41 AM, Natalia Molotkova <[REDACTED]> wrote:

ok...I'll be back to you on the train part..

On Oct 2, 2017, at 11:41 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, fare is restricted, non refundable.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

that should be perfect! Let me get permission on the train part of this!

On Oct 2, 2017, at 11:39 AM, Natalia Molotkova <[REDACTED]> wrote:

Train will be with stop, going to Montreux

3:11PM Paris Gare Lyon 6:17PM Geneva 3hr6min TGV Lyria 9775

TRANSFER: 22 mins

6:39PM Geneva 7:35PM Montreux 0hr56min Train 41

Coach from 127.00USD

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

the direct biz class is good. We can issue for [REDACTED] please .

On Oct 2, 2017, at 11:35 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok, can you do the train also? or what train is it?

On Oct 2, 2017, at 11:33 AM, Natalia Molotkova <[REDACTED]> wrote:

There is direct flight from Ekaterinburg to Paris, but only business class left:

U6 709 12OCT SVX CDG 0650A 0930A

TOTAL FARE - USD 696.20

Connection:

1 SU 6402 12OCT SVX LED 0620A 0710A
OPERATED BY ROSSIYA AIRLINES
1 SU 6635 12OCT LED CDG 0910A 1140A
OPERATED BY ROSSIYA AIRLINES

TOTAL FARE - USD 252.30

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

There is no airport in Glion Montreux , Geneva will be closest - 93 km. So probbaly will do train.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

We need a ticket for [REDACTED] [REDACTED] from Ekaterinburg Russia to Paris morning of Oct. 12th...then she n
around 2/3pm on Oct. 14th...is this a plane ride or a train ride?

[REDACTED]

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