

To: Bella Klein [REDACTED]
From: [REDACTED]
Sent: Fri 10/13/2017 7:14:22 PM
Subject: Fwd: Rail Europe Booking 41528453

Begin forwarded message:

From: "Natalia Molotkova" [REDACTED]
Subject: Rail Europe Booking 41528453
Date: October 13, 2017 at 2:32:08 PM EDT
To: [REDACTED]
Reply-To: "Natalia Molotkova" [REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you for booking with Rail Europe. We are here to assist you. Per your request, we have refunded the after sales policy.

A refund in the amount of \$98.62 will be processed to the original form of payment ending in [REDACTED] cycles for this refund to be reflected on the credit card account.

It is our goal to provide excellent customer service. If you have any questions, please do not hesitate to contact us.

Sincerely,

Stephen Paul

Customer Relations
<https://agent.raileurope.com>

We're committed to excellence. Click [Here](#) to fill out a quick survey about your experience.

CONFIDENTIALITY STATEMENT: This message is intended only for the addressee and may contain information privileged and/or confidential. Unauthorized use is strictly prohibited and may be unlawful. If you are not the intended recipient, or the person's recipient, you should not read, copy, disclose or otherwise use this message, except for the purpose of delivery. If you received this message in error, please delete it and inform the sender immediately via email.

American Express made the following annotations

"This message and any attachments are solely for the intended recipient and may contain confidential or private information. If you received this message in error, please notify us by reply e-mail and immediately and permanently delete this message."

American Express a ajouté le commentaire suivant le

Ce courrier et toute pièce jointe qu'il contient sont réservés au seul destinataire indiqué et peuvent renfermer des informations privilégiées. Si vous n'êtes pas le destinataire prévu, toute divulgation, duplication, utilisation ou distribution du contenu de ce message est interdite. Si vous avez reçu cette communication par erreur, veuillez nous en aviser par courrier et détruire immédiatement ce message."

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible for the actions of these service providers. American Express is not responsible for any claims relating to services or products provided by the service providers and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.