

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Wed 10/4/2017 6:28:23 PM
Subject: Re: Rail Europe Booking [REDACTED]

thank you!

On Oct 4, 2017, at 2:23 PM, Natalia Molotkova <natalia.molotkova@...> wrote:

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Website: agent.raileurope.com

Dear Customer,

Below is a recap of your itinerary. This email is not a valid travel document. There are special instructions listed below any print at home tickets, Adobe Acrobat Reader 7.0 or a higher software version is recommended (<http://get.adobe.com/reader/>).

ITINERARY DETAILS for your Print at Home Tickets

THIS DOCUMENT IS NOT VALID FOR TRAVEL

THIS DOCUMENT IS NOT VALID FOR TRAVEL. Your train ticket is issued as a pdf and can be downloaded via the link below. You will need to print the ticket prior to travel.

You can print your tickets by clicking on each of the "PRINT YOUR TICKET" buttons below.

1. Departure: PARIS GARE LYON on SA 10/14/2017 at 15:11

Arrival: GENEVE CFF on SA 10/14/2017 at 18:17

[REDACTED] [REDACTED]

Adult

1st CI Leisure Adult

After-Sales Conditions:

1 Adult

1st CI Leis

Paper Tickets- Refundable minus a 20 Euro fee up to 2 business days before train departure. Can be exchanged prior to travel. Home/Print at Station Tickets*- Refundable minus a 20 Euro fee up to train departure. Can be exchanged prior to travel. Details applicable, may be subject to a 7% administrative fee from Rail Europe and paper tickets must be returned to the issuing station. For details on refund procedure, please visit <http://www.raileurope.com/train-faq/all-about-train-travel/customer-support>

PNR [REDACTED]

You can print the tickets for the above trip
by clicking here:

GENERAL INFORMATION

After-sales: Rail Europe is not the operating train carrier. Cancellation and exchange conditions are set by the operating carrier.

conditions cannot be applied. or Rail Europe neither owns or operates the trains in Europe. Cancellation and exchange rail carrier; exceptions to the after sales conditions cannot be applied.

Endorsed tickets: In the unlikely event that your trip is interrupted, please have your train ticket stamped **unused**

Seat reservations: Your seat reservations were made simultaneously and seats are adjoining or as close as possible numerically.

Rail Protection Plan: If you purchased the Rail Protection Plan, congratulations on making a wise choice. To get more works and full terms and conditions visit the following link <http://www.raileurope.com/about-us/raileurope-rail-protection-plan>. You can still add our Rail Protection Plan any time prior to final payment being applied to your order (Amtrak products are excluded). The Rail Protection Plan will give you the flexibility to change your ticket or pass, no questions asked. You can strike and in the case of loss or theft of paper tickets or passes. Find out more about our Rail Protection Plan by using the link above.

Note: This program is administered by Rail Europe, Inc. and can be revised at anytime without notice

Agency Service Fee: This fee is NOT a Rail Europe fee. It has been applied by your Travel Agency & is NOT refundable.

Payment to Agency: The Agency Service Fee and/or commission for this booking will be included in a single monthly statement. The statement will be issued on the last day of the month and mailed within 10 business days thereafter. Monthly checks will be issued on an account basis and will be applied to the agency's account for the current month credits due.

Please note that if the agency's ending monthly account balance results in an amount due to Rail Europe, a check will be issued and/or Agency Service fees will only be credited towards the balance due.

SUMMARY

American Express made the following annotations

"This message and any attachments are solely for the intended recipient and may contain confidential or private information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is unauthorized. If you received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message."

American Express a ajouté le commentaire suivant le

Ce courrier et toute pièce jointe qu'il contient sont réservés au seul destinataire indiqué et peuvent renfermer des informations privilégiées. Si vous n'êtes pas le destinataire prévu, toute divulgation, duplication, utilisation ou distribution du courrier et de ses pièces jointes est interdite. Si vous avez reçu cette communication par erreur, veuillez nous en aviser par courrier et détruire immédiatement le courrier et ses pièces jointes.

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to collect preference data for servicing purposes.

<PARIS_GARE_LYON-GENEVE_CFF_14-10-

A horizontal line with three black rectangular redactions of varying widths.