

To: Samantha S Lucero [REDACTED]
From: Lesley Groff
Sent: Wed 10/11/2017 8:31:05 PM
Subject: Re: [REDACTED] Locator [REDACTED]

Ok on all. Thank you!

On another note, Jeffrey wants [REDACTED] Burma's return to be Nov 26 not Nov 25th. He changed his mind.! Can you void and reissue the return parts? Sorry!

Sent from my iPhone

On Oct 11, 2017, at 4:27 PM, Samantha S Lucero <Samantha.S.Lucero@aexp.com> wrote:

Leslie,

I was able to cancel the Car service in Geneva at no cost. The rail ticket I also was able to cancel for a penalty of 20EUR + 7% of the total for admin fees, the refund will be posted on the Amex card within 5 business days.

The Airline ticket is nonrefundable the fare rules state that if not used there is no credit or refund offered.

Samantha

Samantha S Lucero/ Associate Relationship Manager
American Express Travel & Lifestyle Services
Office hours: Tuesday - Saturday 7:00am to 3:30pm EST
☎ 877-877-0987 Ext 56587 ✉ [REDACTED]

<image001.jpg>

American Express made the following annotations

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this

message and any attachments. Thank you."

American Express a ajouté le commentaire suivant le

Ce courrier et toute pièce jointe qu'il contient sont réservés au seul destinataire indiqué et peuvent renfermer des renseignements confidentiels et privilégiés. Si vous n'êtes pas le destinataire prévu, toute divulgation, duplication, utilisation ou distribution du courrier ou de toute pièce jointe est interdite. Si vous avez reçu cette communication par erreur, veuillez nous en aviser par courrier et détruire immédiatement le courrier et les pièces jointes. Merci.
