
From: Lesley Groff <████████>
Sent: Tuesday, January 3, 2017 6:36 PM
To: ██████████
Subject: Re: Itinerary INCL TICKETNO for ██████████ 17JAN17 V ██████████

do you have a global entry number? do you have a frequent flyer number or AA? Can you give me your passport # and when the passport expires?

On Jan 3, 2017, at 1:30 PM, ██████████ <████████> wrote:

Unless there is 1am or 2am on the 16th or late night on the 15th direct but if there isn't then let's do the 9:35am:)

On Tue, Jan 3, 2017 at 1:28 PM =esley Groff <████████> <mailto:████████> wrote:

or we can do the 9:35am arriving 12:pm same =rice...maybe this one is better...?

On Jan 3, 2017, at 1:20 PM, =elina Dubin <████████> <mailto:████████> >>
wrote:

Great. Let's do it. Thank =ou so so so much!

On Tue, Jan 3, 2017 at 1:20 PM =esley Groff <████████>
<mailto:████████> > =rote:

yes, 1 AM on 16th so you arrive early on 16th in NY at JFK

On Jan 3, 2017, at 1:18 PM, ██████████ <████████> wrote:

To confirm that is 1am on the 16th so it would arrive in NYC at 6am on the 16th
as well?

On Tue, Jan 3, =017 at 1:17 PM █████████ <████████>
<mailto:████████> > =rote:

Let's do 1am on the =6th:)

On Tue, Jan 3, =017 at 1:16 PM █████████ <████████>
<mailto:████████> > =rote:

Let's do =am

On Tue, Jan 3, 2017 at 1:03 PM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> >> =rote:

there is also Cathay #890 to Newark for the same =rice departing 6:20pm
arriving Newark 9pm...

the sooner you let me know the =etter...thanks

On Jan 3, 2017, at 12:49 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley!

Any changes on any flights on the 15 or 16 to NYC or =oston?

Thanks:)

On Tue, Dec 27, 2016 at 8:03 PM Lesley Groff <[REDACTED]> wrote:

For sure

Sent from my iPhone

On Dec 27, 2016, at 6:22 PM, [REDACTED] <[REDACTED]> wrote:

Okay cool. I =hink watching that January 16th flight to Boston (or even the January =5th flights to NYC) to see if they change is the best bet! If no =hanges, not a problem, but we might as well keep monitoring for the =ext few weeks :)

On Dec 27, 2016, at 4:05 =M, Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> >> =rote:

Today: Nothing=to Boston (and probably not will be available), but you can fly to =YC on January 14th, add coll =882.00. Will keep watching

Sent from my iPhone

On Dec 24, 2016, at 12:57 PM, [REDACTED] <[REDACTED]> wrote:

14, 15, and 16 to NY or Boston would all be good =options to check for

On Sat, Dec 24, 2016 at 11:40 AM Lesley Groff <[REDACTED]> wrote:

yes! for sure!

On Dec 23, 2016, at 6:54 PM, [REDACTED] <[REDACTED]> wrote:

Yes let's keep for the 17th and just keep monitoring =lights on the 15th and 16th to both NY and Boston if that's okay? Thank =ou!!

On Fri, Dec 23, 2016 at 6:52 PM =esley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

Hey [REDACTED].the Amex =ep just called me back...incredibly, to change the ticket to =epart on the 16th now is \$1700 more! This can happen! He said it =s possible the airline changes it back but you never know...there =s limited availability and that has something to do with it...Not =ure if you still want to change to the 16th? We could ask Jeffrey =f ok to do if it is important? or we keep you on the 17th and =ook if the price goes back down in a week or so?

On Dec 23, 2016, at 6:27 =M, [REDACTED] <[REDACTED]>
<mailto:[REDACTED]> > =rote:

Yes please :) let's change from the 17 to =he 16. Thank you so much, Lesley!

On Dec 23, 2016, at 6:20 PM, Lesley Groff <[REDACTED]> wrote:

correct...no charge to change to the exact =ame flight on the 16th to BOSTON...you want me to make this =change? you are currently scheduled to fly to Boston on the =7th..

On Dec 23, 2016, at 6:19 PM, [REDACTED] <[REDACTED]> wrote:

Just to confirm, no charge =t all to switch from the 17th to 16th?

On Fri, Dec 23, 2016 at 6:17 PM =elina Dubin <[REDACTED]>
<mailto:[REDACTED]> > =rote:

Let's stick with the =irect flight to Boston on the 16th then :) thank you so much =esley!

On Fri, Dec 23, =016 at 6:14 PM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

ah...I did not realize you were talking about =Y! that was the problem...It is more expensive to fly to =Y....the flight to JFK is \$877 more for (CX846) and CX890 =o NWK would be \$877 as well...but they are available...

On Dec 23, 2016, at 6:05 PM, [REDACTED] <[REDACTED]> wrote:

No =orries at all! Sorry just want to figure out the options

On Fri, Dec 23, 2016 at 6:04 PM Lesley Groff <[REDACTED]> wrote:

hmmm... not sure..I called Amex Centurian =ravel and trusted the representative I spoke with...I will call =hem back...! sorry

On Dec 23, 2016, at 6:02 PM, [REDACTED] <[REDACTED]> wrote:

Are flights CX846 or CX890 from HKG to NYC not avail =n the 15th? Im seeing both flights on my computer but maybe they aren't =available for exchange?

On Fri, Dec 23, =016 at 5:55 PM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

there are no direct flights =n the 15th at all...you would have to connect...I didn't =hink you would want to do that so did not investigate...you could =ake the exact same flight you are currently scheduled for on the 16th =nd it would be an even exchange...

On Dec 23, 2016, at 5:50 =M, [REDACTED] <[REDACTED]>
<mailto:[REDACTED]> > > =rote:

Would it be the same =xchange if I flew direct to New York on the 15th? Or is that a whole =eparate thing?

On Fri, Dec 23, 2016 at 5:46 PM Lesley Groff <[REDACTED]> wrote:

The ticket is fully =efundable...We would just pay the difference in fare (if there is =ny)...no direct flights on the 15th...if you flew back on the =6th it would be an even exchange...there are seats available =till in business class at the moment...

On Dec 23, 2016, at 2:00 =M, [REDACTED] <[REDACTED]>
<mailto:[REDACTED]> > > =rote:

Thank you so =uch! Sorry for the trouble.

On Fri, Dec 23, =016 at 1:52 PM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > > =rote:

Sure. Will find out.

Sent from my iPhone

On Dec 23, 2016, at 1:07 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley,

I have a quick favor to ask. Is there any chance you could check for me if there would be any cost to change my flight to the 15th or the 16th of January? I'm not sure if I'll change it yet, but just wanted to know what would be the cost of doing so just in case.

Thank you so much!

On Fri, Oct 28, 2016 at 10:28 AM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > wrote:

Very welcome

Sent from my iPhone

On Oct 28, 2016, at 10:25 AM, [REDACTED] <[REDACTED]> wrote:

Thank you so much!

On Oct 28, 2016, at 9:53 AM, Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > wrote:

Hi [REDACTED]. here is your ticket back to Boston from Hong Kong on Jan. 17th!
Hope you have a great time. Please confirm back to me receipt of this ticket. Thanks, Lesley

Begin forwarded message:

Subject: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 = [REDACTED]

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this =tinerary:

=airline Baggage Fee/Rules may apply and can be accessed by =isiting:

=a href="https://myamextravel.com/baggage" class="gmail_msg"
=target="_blank">https://myamextravel.com/baggage

Your travel arrangements =re outlined below in the email. Please refer to attached PDF =ttachment and itinerary for more details regarding your travel =rrangements. Your Centurion Travel Service travel plans have been =osted to a secure website. Please click on the link to view your =rip details and add link to your bookmarked favorites for easy access =n the future:

=nbsp;

View your Digital Itinerary

American Express Travel =ecord Locator [REDACTED]

E-Ticket Number(s)

[REDACTED]

Tuesday 17 Jan 17

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID =ASSPORT

Flight Information

Date 17 Jan 2017

Airline Cathay =acific

Airline Record Locator [REDACTED]

Flight/Class CX =12 I Business Class

Origin Hong Kong, Hong Kong International

Destination Boston, Logan International

Departing 06:05 PM

Arriving 08:50 PM

Departure Terminal Terminal 1

Arrival Terminal Terminal E

Estimated Time 15 Hrs 45 Mins

Stops Non-stop

Seats 12A

Confirmed

=u class="gmail_msg">Entry and Exit Information for Travel =/u>

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

=ou may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

=nbsp;

=ee attached itinerary PDF or link for full terms and conditions.

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=PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

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=<http://www.adobe.com/products/acrobat/readstep.html><=div>

=nbsp;

=thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before our trip regarding the existence and amount of such charges.

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=California State Seller of Travel Registration Number: 1022318. =ashington
State Seller of Travel Registration Number: =Bl#600469694. Iowa: TA# 669 Registered Iowa Travel =gency.

=nbsp;

=nbsp;

<[REDACTED] [REDACTED].pdf>

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=?xml version=.0" encoding=TF-8"?> date-last-viewed 1483468543 date-received 1483468543 flags 8623750211  
remote-id 31265
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