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**From:** Lesley Groff <████████>  
**Sent:** Friday, December 23, 2016 11:52 PM  
**To:** ██████████  
**Subject:** Re: Itinerary INCL TICKETNO for ██████████ 17JAN17 WQCKHN

Hey █████...the Amex rep just called me back...incredibly, to change the ticket to depart on the 16th now =s \$1700 more! This can happen! He said it is possible the airline changes it back but you never know...there is limited availability =nd that has something to do with it...Not sure if you still want =o change to the 16th? WE =ould

On Dec 23, 2016, at 6:27 PM, █████ =lt;████████> wrote:

Yes please :) let's change from =he 17 to the 16. Thank you so much, Lesley!

On Dec =3, 2016, at 6:20 PM, Lesley Groff <████████> wrote:

correct...=o charge to change to the exact same flight on the 16th to BOSTON...=ou want me to make this change? you are currently scheduled to =ly to Boston on the 17th..

On Dec =3, 2016, at 6:19 PM, █████ <████████> =rote:

Just to confirm, no charge at all to switch from the 17th to =6th?

On Fri, Dec 23, 2016 at 6:17 PM =elina Dubin <████████>  
<mailto:████████> wrote:

Let's stick with the direct flight to Boston on the =6th then :) thank you so much Lesley!

On Fri, Dec 23, 2016 at 6:14 PM =esley Groff <████████>  
<mailto:████████> > =rote:

ah...I did not realize you were talking about =Y! that was the problem...It is more expensive to fly to =Y....the flight to JFK is \$877 more for (CX846) and CX890 =o NWK would be \$877 as well...but they are available...

On Dec 23, 2016, at 6:05 PM, █████ <████████> wrote:

No worries at all! Sorry =ust want to figure out the options

On Fri, Dec 23, =016 at 6:04 PM Lesley Groff <[REDACTED]>

<mailto:[REDACTED]> > =rote:

hmmm... not sure..I called Amex Centurian =ravel and trusted the representative I spoke with...I will call =hem back...! sorry

On Dec 23, 2016, at 6:02 PM, [REDACTED] <[REDACTED]> wrote:

Are =lights CX846 or CX890 from HKG to NYC not avail on the 15th? Im seeing =oth flights on my computer but maybe they aren't available for =xchange?

On Fri, Dec 23, =016 at 5:55 PM Lesley Groff <[REDACTED]>

<mailto:[REDACTED]> > =rote:

there are no direct flights =n the 15th at all...you would have to connect...I didn't =hink you would want to do that so did not investigate...you could =ake the exact same flight you are currently scheduled for on the 16th =nd it would be an even exchange...

On Dec 23, 2016, at 5:50 =M, [REDACTED] <[REDACTED]>

<mailto:[REDACTED]> > =rote:

Would it be the same exchange if I flew direct to =ew York on the 15th? Or is that a whole separate thing?

On Fri, Dec 23, 2016 at 5:46 PM =esley Groff <[REDACTED]>

<mailto:[REDACTED]> > =rote:

The ticket is fully =efundable...We would just pay the difference in fare (if there is =ny)...no direct flights on the 15th...if you flew back on the =6th it would be an even exchange...there are seats available =still in business class at the moment...

On Dec 23, 2016, at 2:00 =M, [REDACTED] <[REDACTED]>

<mailto:[REDACTED]> > =rote:

Thank you so much! Sorry =or the trouble.

On Fri, Dec 23, 2016 at 1:52 PM =esley Groff <[REDACTED]>

<mailto:[REDACTED]> > =rote:

Sure. Will find out.

Sent from my iPhone

On =ec 23, 2016, at 1:07 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley,

I have a quick favor =o ask. Is there any chance you could check for me if there would be any =ost to change my flight to the 15th or the 16th of January? I'm not =ure if I'll change it yet, but just wanted to know what would be the =ost of doing so just in case.

Thank you so =uch!

On Fri, Oct 28, =016 at 10:28 AM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Very welcome

Sent from my iPhone

On =ct 28, 2016, at 10:25 AM, [REDACTED] <[REDACTED]> wrote:

Thank you so =uch!

On Oct 28, =016, at 9:53 AM, Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Hi [REDACTED]...here =s your ticket back to Boston from Hong Kong on Jan. 17th!  
Hope =ou have a great time. Please confirm back to me receipt of this =icket. Thanks, Lesley

Begin forwarded =essage:

Subject: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 =  
To:=LESLY.JEE@GMAIL.COM

DO NOT REPLY TO THIS EMAIL. This message =as sent from a notification only address that cannot accept incoming =essages. If you have any questions, please contact Centurion =avel Service at 1-877-877-0987.

If airline tickets are purchased for this =tinerary:

=airline Baggage Fee/Rules may apply and can be accessed by =isiting:

=a href="https://myamextravel.com/baggage" class="gmail\_msg"  
=target="\_blank">https://myamextravel.com/baggage

Your travel arrangements =re outlined below in the email. Please refer to attached PDF =ttachment and itinerary for more details regarding your travel =rrangements. Your Centurion Travel Service travel plans have been =osted to a secure website. Please click on the link to view your =trip details and add link to your bookmarked favorites for easy access =n the future:

=nbsp;

[View your Digital Itinerary](#)

American Express Travel =ecord Locator WQCKHN

E-Ticket Number(s)

[REDACTED]

Tuesday 17 Jan 17

## Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

## Flight Information

Date 17 Jan 2017

Airline Cathay Pacific

Airline Record Locator [REDACTED]

Flight/Class CX 12 Business Class

Origin Hong Kong, Hong Kong International

Destination Boston, Logan International

Departing 06:05 PM

Arriving 08:50 PM

Departure Terminal Terminal 1

Arrival Terminal Terminal E

Estimated Time 15 Hrs 45 Mins

Stops Non-stop

Seats 12A

Confirmed

=u class="gmail\_msg">Entry and Exit Information for Travel =/u>

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

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=ee attached itinerary PDF or link for full terms and =onditions.

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=PDF itinerary attachment:

If you are =able to view the PDF attachment, ensure you have Adobe Acrobat Reader. =efer to website below to download and install this free =oftware.

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=<http://www.adobe.com/products/acrobat/readstep.html><=div>

=nbsp;

=thank you for choosing American Express Centurion Travel Service and =ave a pleasant trip.

=lease be advised that certain mandatory hotel-imposed charges, =ncluding, but not limited to, daily resort or facility fees, may be =pplicable to your stay and payable to the hotel operator at check-out =from the property. You may wish to inquire with the hotel before =our trip regarding the existence and amount of such charges.

=nbsp;

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=California State Seller of Travel Registration Number: 1022318. =ashington  
State Seller of Travel Registration Number: =BI#600469694. Iowa: TA# 669 Registered Iowa Travel =gency.

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<[REDACTED]-WQCKHN.pdf>

=?xml version=.0" encoding=TF-8"?> date-last-viewed 1482537093 date-received 1482537093 flags 8623750211  
remote-id 30925