
From: Lesley Groff <[REDACTED]>
Sent: Friday, December 23, 2016 11:52 PM
To: [REDACTED]
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 WQCKHN

Hey [REDACTED]...the Amex rep just called me =ack...incredibly, to change the ticket to depart on the 16th now =s \$1700 more! This can happen! He said it is possible the airline =changes it back but you never know...there is limited availability =nd that has something to do with it...Not sure if you still want =o change to the 16th? WE =ould

On Dec 23, 2016, at 6:27 PM, [REDACTED] =lt;[REDACTED]> wrote:

Yes please :) let's change from =he 17 to the 16. Thank you so much, Lesley!

On Dec =3, 2016, at 6:20 PM, Lesley Groff <[REDACTED]> wrote:

correct...=o charge to change to the exact same flight on the 16th to BOSTON...=ou want me to make this change? you are currently scheduled to =ly to Boston on the 17th..

On Dec =3, 2016, at 6:19 PM, [REDACTED] <[REDACTED]> =rote:

Just to confirm, no charge at all to switch from the 17th to =6th?

On Fri, Dec 23, 2016 at 6:17 PM =elina Dubin <[REDACTED]>
<mailto:[REDACTED]> > wrote:

Let's stick with the direct flight to Boston on the =6th then :) thank you so much Lesley!

On Fri, Dec 23, 2016 at 6:14 PM =esley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

ah...I did not realize you were talking about =Y! that was the problem...It is more expensive to fly to =Y....the flight to JFK is \$877 more for (CX846) and CX890 =o NWK would be \$877 as well...but they are available...

On Dec 23, 2016, at 6:05 PM, [REDACTED] <[REDACTED]> wrote:

No worries at all! Sorry =ust want to figure out the options

On Fri, Dec 23, 2016 at 6:04 PM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

hmmm... not sure..I called Amex Centurian =ravel and trusted the
representative I spoke with...I will call =hem back...! sorry

On Dec 23, 2016, at 6:02 PM, [REDACTED] <[REDACTED]> wrote:

Are =lights CX846 or CX890 from HKG to NYC not avail on the 15th? Im seeing
=oth flights on my computer but maybe they aren't available for =xchange?

On Fri, Dec 23, 2016 at 5:55 PM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

there are no direct flights =n the 15th at all...you would have to connect...I
didn't =hink you would want to do that so did not investigate...you could =ake the exact same flight you are currently
scheduled for on the 16th =nd it would be an even exchange...

On Dec 23, 2016, at 5:50 =M, [REDACTED] <[REDACTED]>
<mailto:[REDACTED]> > =rote:

Would it be the same exchange if I flew direct to =ew York on the 15th? Or is
that a whole separate thing?

On Fri, Dec 23, 2016 at 5:46 PM =esley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

The ticket is fully =efundable...We would just pay the difference in fare (if there
is =ny)...no direct flights on the 15th...if you flew back on the =6th it would be an even exchange...there are seats
available =till in business class at the moment...

On Dec 23, 2016, at 2:00 =M, [REDACTED] <[REDACTED]>
<mailto:[REDACTED]> > =rote:

Thank you so much! Sorry =or the trouble.

On Fri, Dec 23, 2016 at 1:52 PM =esley Groff <[REDACTED]>
<mailto:[REDACTED]> > =rote:

Sure. Will find out.

Sent from my iPhone

On =ec 23, 2016, at 1:07 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley,

I have a quick favor to ask. Is there any chance you could check for me if there would be any cost to change my flight to the 15th or the 16th of January? I'm not sure if I'll change it yet, but just wanted to know what would be the cost of doing so just in case.

Thank you so much!

On Fri, Oct 28, 2016 at 10:28 AM Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > wrote:

Very welcome

Sent from my iPhone

On Oct 28, 2016, at 10:25 AM, [REDACTED] <[REDACTED]> wrote:

Thank you so much!

On Oct 28, 2016, at 9:53 AM, Lesley Groff <[REDACTED]>
<mailto:[REDACTED]> > wrote:

Hi [REDACTED]...here is your ticket back to Boston from Hong Kong on Jan. 17th!
Hope you have a great time. Please confirm back to me receipt of this ticket. Thanks, Lesley

Begin forwarded message:

Subject: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 = [REDACTED]
To: LESLEY.JEE@GMAIL.COM

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

American Express Travel Record Locator WQCKHN

E-Ticket Number(s)

[REDACTED]

Tuesday 17 Jan 17

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Date 17 Jan 2017
Airline Cathay Pacific
Airline Record Locator [REDACTED]
Flight/Class CX 12 I Business Class
Origin Hong Kong, Hong Kong International
Destination Boston, Logan International
Departing 06:05 PM
Arriving 08:50 PM
Departure Terminal Terminal 1
Arrival Terminal Terminal E
Estimated Time 15 Hrs 45 Mins
Stops Non-stop
Seats 12A
Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

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=ee attached itinerary PDF or link for full terms and =onditions.

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=PDF itinerary attachment:

If you are =nable to view the PDF attachment, ensure you have Adobe Acrobat Reader. =efer to website below to download and install this free =oftware.

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=<http://www.adobe.com/products/acrobat/readstep.html><=div>

=nbsp;

=hank you for choosing American Express Centurion Travel Service and =ave a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before our trip regarding the existence and amount of such charges.

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=div class="gmail_msg">

=California State Seller of Travel Registration Number: 1022318. =ashington
State Seller of Travel Registration Number: =BI#600469694. Iowa: TA# 669 Registered Iowa Travel =gency.

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<[REDACTED]WQCKHN.pdf>

=?xml version=.0" encoding=TF-8"> date-last-viewed 1482537093 date-received 1482537093 flags 8623750211
remote-id 30925