

**To:** Karyna Shuliak[REDACTED]  
**From:** [REDACTED]  
**Sent:** Wed 11/23/2016 4:14:25 PM  
**Subject:** Vouchers for Future Travel on Delta  
[scan.pdf](#)

Hi Karyna...you have received vouchers for you, [REDACTED] and [REDACTED] for future travel on Delta...I assume when you changed the tickets they were non refundable and this was the way it had to be done. ..I told [REDACTED] to put the vouchers on my dest at 71st...Next time you book a ticket on Delta, you can use the voucher but be aware you have to physically mail it back...kinda 'old school' silly ...but is what it is...So you will need mailing time avaialb

Begin forwarded message:

**From:** [REDACTED]  
**Subject:** Tickets  
**Date:** November 23, 2016 at 9:53:42 AM EST  
**To:** [REDACTED]