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**From:** Lesley Groff <[REDACTED]>  
**Sent:** Tuesday, January 3, 2017 6:04 PM  
**To:** [REDACTED]  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 [REDACTED]

there =s also Cathay #890 to Newark for the same price departing 6:20pm =rriving Newark 9pm... the soon

On Jan 3, 2017, at 12:49 PM, [REDACTED] =lt;[REDACTED]> wrote:

Hi =esley!

Any changes on any flights on the 15 or 16 to NYC or =oston?

Thanks:)

On Tue, Dec 27, 2016 at 8:03 PM =esley Groff <[REDACTED] <mailto:[REDACTED]> > wrote:

For sure

Sent from my =Phone

On Dec 27, 2016, at 6:22 PM, [REDACTED] <[REDACTED]> wrote:

Okay cool. I =hink watching that January 16th flight to Boston (or even the January =5th flights to NYC) to see if they change is the best bet! If no =hanges, not a problem, but we might as well keep monitoring for the =ext few weeks :)

On Dec 27, 2016, at 4:05 =M, Lesley Groff <[REDACTED] <mailto:[REDACTED]> > =rote:

Today: Nothing=to Boston (and probably not will be available), but you can fly to =YC on January 14th, add coll =882.00. Will keep watching

Sent from my iPhone

On Dec 24, 2016, at 12:57 PM, [REDACTED] <[REDACTED]> wrote:

14, 15, and 16 to NY or Boston would all be good =ptions to check for

On Sat, Dec 24, 2016 at 11:40 AM Lesley Groff <[REDACTED]> wrote:

yes! for sure!

On Dec 23, 2016, at 6:54 PM, [REDACTED] <[REDACTED]> wrote:

Yes let's keep for the 17th and just keep monitoring flights on the 15th and 16th to both NY and Boston if that's okay? Thank you!!

On Fri, Dec 23, 2016 at 6:52 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Hey [REDACTED]...the Amex rep just called me back...incredibly, to change the ticket to depart on the 16th now is \$1700 more! This can happen! He said it's possible the airline changes it back but you never know...there's limited availability and that has something to do with it...Not sure if you still want to change to the 16th? We could ask Jeffrey if ok to do if it is important? or we keep you on the 17th and look if the price goes back down in a week or so?

On Dec 23, 2016, at 6:27 PM, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Yes please :) let me change from the 17 to the 16. Thank you so much, Lesley!

On Dec 23, 2016, at 6:20 PM, Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

correct...no charge to change to the exact same flight on the 16th to BOSTON...you want me to make this change? you are currently scheduled to fly to Boston on the 17th..

On Dec 23, 2016, at 6:19 PM, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Just to confirm, no charge at all to switch from the 17th to 16th?

On Fri, Dec 23, 2016 at 6:17 PM [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Let's stick with the direct flight to Boston on the 16th then :) thank you so much  
Lesley!

On Fri, Dec 23, 2016 at 6:14 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

ah...I did not realize you were talking about =Y! that was the problem...It is more expensive to fly to =Y....the flight to JFK is \$877 more for (CX846) and CX890 =o NWK would be \$877 as well...but they are available...

On Dec 23, 2016, at 6:05 PM, [REDACTED] <[REDACTED]> wrote:

No worries at all! Sorry =ust want to figure out the options

On Fri, Dec 23, =016 at 6:04 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

hmmm... not sure..I called Amex Centurian =ravel and trusted the representative I spoke with...I will call =hem back...! sorry

On Dec 23, 2016, at 6:02 PM, [REDACTED] <[REDACTED]> wrote:

Are flights =X846 or CX890 from HKG to NYC not avail on the 15th? Im seeing both =lights on my computer but maybe they aren't available for =xchange?

On Fri, Dec 23, =016 at 5:55 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

there are no direct flights =n the 15th at all...you would have to connect...I didn't =hink you would want to do that so did not investigate...you could =ake the exact same flight you are currently scheduled for on the 16th =nd it would be an even exchange...

On Dec 23, 2016, at 5:50 =M, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Would it be the same exchange if I flew direct to =ew York on the 15th? Or is that a whole separate thing?

On Fri, Dec 23, 2016 at 5:46 PM =esley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

The ticket is fully =efundable...We would just pay the difference in fare (if there is =ny)...no direct flights on the 15th...if you flew back on the =6th it would be an even exchange...there are seats available =till in business class at the moment...

On Dec 23, 2016, at 2:00 =M, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Thank you so much! Sorry =or the trouble.

On Fri, Dec 23, 2016 at 1:52 PM =esley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Sure. Will find out.

Sent from my iPhone

On =ec 23, 2016, at 1:07 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley,

I have a quick favor =o ask. Is there any chance you could check for me if there would be any =ost to change my flight to the 15th or the 16th of January? I'm not =ure if I'll change it yet, but just wanted to know what would be the =ost of doing so just in case.

Thank you so =uch!

On Fri, Oct 28, =016 at 10:28 AM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Very welcome

Sent from my iPhone

On =ct 28, 2016, at 10:25 AM, [REDACTED] <[REDACTED]> wrote:

Thank you so =uch!

On Oct 28, =016, at 9:53 AM, Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Hi [REDACTED]...here =s your ticket back to Boston from Hong Kong on Jan. 17th!  
Hope =ou have a great time. Please confirm back to me receipt of this =icket. Thanks, Lesley

Begin forwarded =essage:

Subject: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 = [REDACTED]

To:=[REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

View your Digital Itinerary

American Express Travel Record Locator XXXXXXXXXX

E-Ticket Number(s)



Tuesday 17 Jan 17

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Date 17 Jan 2017  
Airline Cathay Pacific  
Airline Record Locator [REDACTED]  
Flight/Class CX 121 Business Class  
Origin Hong Kong, Hong Kong International  
Destination Boston, Logan International  
Departing 06:05 PM  
Arriving 08:50 PM  
Departure Terminal Terminal 1  
Arrival Terminal Terminal E  
Estimated Time 15 Hrs 45 Mins  
Stops Non-stop  
Seats 12A  
Confirmed

Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

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PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

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<http://www.adobe.com/products/acrobat/readstep.html><=div>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before our trip regarding the existence and amount of such charges.

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with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your references. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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=California State Seller of Travel Registration Number: 1022318. =ashington  
State Seller of Travel Registration Number: =BI#600469694. Iowa: TA# 669 Registered Iowa Travel =agency.

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<[REDACTED]df>

=?xml version=.0" encoding=TF-8"?> date-last-viewed 1483466616 date-received 1483466616 flags 8623750211  
remote-id 31256