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**From:** Lesley Groff <[REDACTED]>  
**Sent:** Tuesday, January 3, 2017 6:26 PM  
**To:** [REDACTED]  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 [REDACTED]

i can =et you on Cathay flight departing 7:45pm on 16th arriving JFK at =0:25pm for same price..shall i do it?

On Jan 3, 2017, at 1:20 PM, [REDACTED] =lt;[REDACTED]> wrote:

Great. Let's do =t. Thank you so so so much!

On Tue, Jan 3, 2017 at 1:20 PM =esley Groff <[REDACTED] <mailto:[REDACTED]> > wrote:

yes, 1 AM on 16th so =ou arrive early on 16th in NY at JFK

On Jan 3, 2017, at 1:18 PM, [REDACTED] <[REDACTED]> wrote:

To confirm that is 1am on =he 16th so it would arrive in NYC at 6am on the 16th as =ell?

On Tue, Jan 3, =017 at 1:17 PM [REDACTED] <[REDACTED]  
<mailto:[REDACTED]> > =rote:

Let's do 1am on the =6th:)

On Tue, Jan 3, =017 at 1:16 PM [REDACTED] <[REDACTED]  
<mailto:[REDACTED]> > =rote:

Let's do =am

On Tue, Jan 3, =017 at 1:03 PM Lesley Groff <[REDACTED]  
<mailto:[REDACTED]> > =rote:

arriving Newark 9pm... there is also Cathay #890 to Newark for the same =rice departing 6:20pm

the sooner you let me know the =etter...thanks

On Jan 3, 2017, at 12:49 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley!

Any changes on any =lights on the 15 or 16 to NYC or Boston?

Thanks:)

On Tue, Dec 27, 2016 at 8:03 PM Lesley Groff <[REDACTED]> wrote:

For sure

Sent from my iPhone

On Dec 27, 2016, at 6:22 PM, [REDACTED] <[REDACTED]> wrote:

Okay cool. I think watching that January 16th flight to Boston (or even the January 5th flights to NYC) to see if they change is the best bet! If no changes, not a problem, but we might as well keep monitoring for the next few weeks :)

On Dec 27, 2016, at 4:05 PM, Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> wrote:

Today: Nothing to Boston (and probably not will be available), but you can fly to NYC on January 14th, add coll = \$882.00. Will keep watching

Sent from my iPhone

On Dec 24, 2016, at 12:57 PM, [REDACTED] <[REDACTED]> wrote:

14, 15, and 16 to NY or Boston would all be good options to check for

On Sat, Dec 24, 2016 at 11:40 AM Lesley Groff <[REDACTED]> wrote:

yes! for sure!

On Dec 23, 2016, at 6:54 PM, [REDACTED] <[REDACTED]> wrote:

Yes let's keep for the 17th and just keep monitoring flights on the 15th and 16th to both NY and Boston if that's okay? Thank you!!

On Fri, Dec 23, 2016 at 6:52 PM Lesley Groff <[REDACTED]> wrote:

Hey [REDACTED]...the Amex rep just called me back...incredibly, to change the ticket to depart on the 16th now is \$1700 more! This can happen! He said it's possible the airline changes it back but you never know...there's limited availability and that has something to do with it...Not sure if you still want to change to the 16th? We could ask Jeffrey if ok to do if it is important? or we keep you on the 17th and look if the price goes back down in a week or so?

On Dec 23, 2016, at 6:27 =M, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Lesley! Yes please :) let [REDACTED] change from the 17 to the 16. Thank you so much,

On Dec 23, 2016, at 6:20 =M, Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

correct...no =harge to change to the exact same flight on the 16th to  
BOSTON...yo= want me to make this change? you are currently scheduled to fly =o Boston on the 17th..

On Dec 23, 2016, at 6:19 =M, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

Just to confirm, no charge at all to switch from the =7th to 16th?

On Fri, Dec 23, 2016 at 6:17 PM [REDACTED] <[REDACTED]> wrote:

Let's stick with the =irect flight to Boston on the 16th then :) thank you so much  
=esley!

On Fri, Dec 23, =016 at 6:14 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > =rote:

ah...I did not realize you were talking about =Y! that was the problem...It is more  
expensive to fly to =Y....the flight to JFK is \$877 more for (CX846) and CX890 =o NWK would be \$877 as well...but they  
are available...

On Dec 23, 2016, at 6:05 PM, [REDACTED] <[REDACTED]> wrote:

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No worries at all! =orry just want to figure out the options

On Fri, Dec 23, 2016 at 6:04 PM Lesley Groff <[REDACTED]> wrote:

hmmm... not sure..I called Amex Centurian =ravel and trusted the  
representative I spoke with...I will call =hem back...! sorry

On Dec 23, 2016, at 6:02 PM, [REDACTED] <[REDACTED]> wrote:

Are flights CX846 or CX890 from HKG to NYC not avail on the 15th? Im seeing  
no flights on my computer but maybe they aren't available for exchange?

On Fri, Dec 23, 2016 at 5:55 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

there are no direct flights on the 15th at all...you would have to connect...I  
didn't think you would want to do that so did not investigate...you could make the exact same flight you are currently  
scheduled for on the 16th and it would be an even exchange...

On Dec 23, 2016, at 5:50 PM, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Would it be the same exchange if I flew direct to New York on the 15th? Or is  
that a whole separate thing?

On Fri, Dec 23, 2016 at 5:46 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

The ticket is fully refundable...We would just pay the difference in fare (if there  
is any)...no direct flights on the 15th...if you flew back on the 16th it would be an even exchange...there are seats  
available still in business class at the moment...

On Dec 23, 2016, at 2:00 PM, [REDACTED] <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Thank you so much! Sorry for the trouble.

On Fri, Dec 23, 2016 at 1:52 PM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Sure. Will find out.

Sent from my iPhone

On Dec 23, 2016, at 1:07 PM, [REDACTED] <[REDACTED]> wrote:

Hi Lesley,

I have a quick favor to ask. Is there any chance you could check for me if there  
would be any cost to change my flight to the 15th or the 16th of January? I'm not sure if I'll change it yet, but just  
wanted to know what would be the cost of doing so just in case.

Thank you so much!

On Fri, Oct 28, 2016 at 10:28 AM Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Very welcome

Sent from my iPhone

On Oct 28, 2016, at 10:25 AM, [REDACTED] <[REDACTED]> wrote:

Thank you so much!

On Oct 28, 2016, at 9:53 AM, Lesley Groff <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Hi [REDACTED]...here is your ticket back to Boston from Hong Kong on Jan. 17th!  
Hope you have a great time. Please confirm back to me receipt of this ticket. Thanks, Lesley

Begin forwarded message:

Subject: Itinerary INCL TICKETNO for [REDACTED] 17JAN17 [REDACTED]

[REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only  
address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-  
877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

American Express Travel Record Locator [REDACTED]

E-Ticket Number(s)

[REDACTED]

Tuesday 17 Jan 17

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Date 17 Jan 2017

Airline Cathay Pacific

Airline Record Locator [REDACTED]

Flight/Class CX 12 I Business Class  
Origin Hong Kong, Hong Kong International  
Destination Boston, Logan International  
Departing 06:05 PM  
Arriving 08:50 PM  
Departure Terminal Terminal 1  
Arrival Terminal Terminal E  
Estimated Time 15 Hrs 45 Mins  
Stops Non-stop  
Seats 12A  
Confirmed

Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

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=PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

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Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before our trip regarding the existence and amount of such charges.



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**California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: BI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.**

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<[REDACTED]pdf>

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remote-id 31260