

To: [REDACTED]
From: jeffrey E.
Sent: Thur 10/26/2017 7:07:34 PM
Subject: Re: Ticket on XL Airways for [REDACTED]-exchange it?

dec21

On Thu, Oct 26, 2017 at 2:52 PM, [REDACTED] > wrote:

We are holding a ticket for [REDACTED] to travel from Paris to NY on Nov. 2 on XL Airways. We could not exchange it for her current new ticket she is arriving in on tomorrow because XL Air only offered a late flight (you wanted her to arrive early). The total value of the XL Air ticket is \$445.28 ...it will cost \$175 to exchange it plus any difference in cost of a new ticket. The only flight schedule XL has from Paris to NY is a flight on Nov. 8 and then not again until Dec. 21. Would you like me to exchange the ticket for the Dec. 21 flight for \$175 + any change in ticket price?

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please note

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