

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 11/6/2017 3:51:06 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 27OCT17 WIPXVA

shoot...I should have changed it then...I was in Sedona, AZ when JE asked me to get her the new ticket and my brain was not in work mode. OK...so how much money are we loosing? We already have a ticket for her sometime in Dec. I think that we changed...?

On Nov 6, 2017, at 10:42 AM, Natalia Molotkova
<[REDACTED]> wrote:

No, Air France doesn't allow credits, flight can be only changed, not cancelled.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we booked [REDACTED] a new round trip ticket NY-Paris (along with [REDACTED] [REDACTED]...Rec. Loc#WNN this ticket. Can we get a credit?

[View your Trips](#)

**American Express Travel WIPXVA
Record Locator**

E-Ticket Number(s)

[REDACTED] Ticket AF [REDACTED]-200CT

Friday 27 Oct 17

Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

Flight Information

Date	27 Oct 2017
Airline	Air France
Airline Record Locator	Q74NUY
Flight/Class	AF 22 H Economy Class
Origin	Paris, Charles De Gaulle
Destination	New York, John F Kennedy International
Departing	08:20 AM
Arriving	10:40 AM
Departure Terminal	Terminal 2 E
Arrival Terminal	Terminal 1
Estimated Time	8 Hrs 20 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Friday 10 Nov 17

Flight Information

Date	10 Nov 2017
Airline	Air France
Airline Record Locator	Q74NUY
Flight/Class	AF 23 L Economy Class
Origin	New York, John F Kennedy International
Destination	Paris, Charles De Gaulle
Departing	04:25 PM
Arriving	05:40 AM / 11 Nov 2017
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 2 E
Estimated Time	7 Hrs 15 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

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<REDACTED>-WIPXVA.pdf>

<WIPXVA_ItineraryCalendar.ics>

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