

**To:** Lesley Groff [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 11/6/2017 3:59:04 PM  
**Subject:** Re: Your order has been confirmed - Order Number 80857970

i didn't receive another email( i just wrote them to ask..  
and i installed the program, nothing in there(

On Nov 6, 2017, at 10:54, Lesley Groff <[REDACTED]> wrote:

did you receive another email with the tickets to print? Says you need to have Adobe Acrobat 4.0...you could probably also log on the the Telecharge website and input the confirmation number and print that way I would think...

To view and print the tickets, you will need Adobe Acrobat 4.0 or higher (so you can view PDF files) and an inkjet or laser printer (color or black & white) with at least a 300 dpi resolution. [Click here](#) to download Adobe Acrobat. Please print the tickets at their full size; each should fill an 8.5 X 11 inch (or A4) sheet of paper.

On Nov 6, 2017, at 10:42 AM, [REDACTED]  
<[REDACTED]> wrote:

hi Lesley! i bought tickets tomorrow..but it's weird, i don't see them(  
are you familiar with this kind of info?  
thank you

Begin forwarded message:

**From:** "Telecharge.com Customer Service"  
<[tickets@telecharge.com](mailto:tickets@telecharge.com)>  
**Subject:** Your order has been confirmed - Order  
Number 80857970  
**Date:** November 5, 2017 at 18:25:49 EST  
**To:** <[REDACTED]>

Dear [REDACTED],

**Your Order is Confirmed: Order Number 80857970**

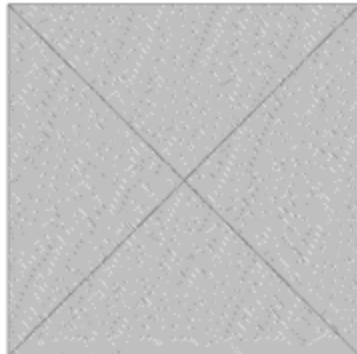
**Special Notice:**

Due to heightened security, please avoid bringing packages, luggage, backpacks, etc. to the theatre. All packages are subject to inspection and must be checked. There will be a \$2 charge for each checked package. **No outside food or bottled liquids will be permitted into the theatre. No weapons permitted on the premises.**

All patrons must have a ticket to enter the theatre. Please have your ticket available for inspection at all times. Your cooperation is appreciated. Children under the age of four will not be admitted.

The use of cameras, cell phones, and other recording devices inside the theatre is strictly prohibited by law.

**Order Details:**



**Anastasia**

Broadhurst Theatre  
235 West 44th Street  
New York, NY 10036

Thursday, November 9, 2017 at  
7:30 PM  
6 Ticket(s), CENTER  
ORCHESTRA Row D, Seats 109-  
114, Seat 114 is on aisle  
Total Cost: \$1,581.00

**Your Billing Information:**



**Your Delivery Information:**

**Important Information on E-Ticketing**

You must PRINT your tickets before arriving at the venue. **Images on smartphones cannot be used.** Only the first scan of the ticket's unique barcode will be permitted to

enter the venue, so do not photocopy or print multiple copies of the tickets. Please make sure your email program is set to allow you to view PDF attachments. To view and print the tickets, you will need Adobe Acrobat 4.0 or higher (so you can view PDF files) and an inkjet or laser printer (color or black & white) with at least a 300 dpi resolution. [Click here](#) to download Adobe Acrobat. Please print the tickets at their full size; each should fill an 8.5 X 11 inch (or A4) sheet of paper.

## **Save with Prepaid Parking**

### **Icon Parking**

Driving to NYC to see a show? Telecharge and Icon Parking can save you time and money. Find a convenient parking location near the theatre and print out valuable, money-saving coupons. [More](#)



[tickets@telecharge.com](mailto:tickets@telecharge.com)