

**To:** Natalia Molotkova[natalia.molotkova@centurion.com]  
**From:** Lesley Groff  
**Sent:** Fri 10/27/2017 1:29:08 PM  
**Subject:** Re: [REDACTED] ticket Rec. Loc#DXYVIX

YAE! Great. Thx

Sent from my iPhone

On Oct 27, 2017, at 9:03 AM, Natalia Molotkova <[REDACTED]> wrote:

Just received OK from rate desk - to change flight to December 21st will be just 175.00 USD fee, changing.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you!!

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Sounds good. Thx

Sent from my iPhone

On Oct 26, 2017, at 4:58 PM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, fares rules are not really very clear for this airline. So, I emailed airline (no way to call them, they are in France and closed for the day) and AMEX rate desk, to re-confirm my

calculation, we will know for sure by tomorrow, hopefully.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, thanks

On Oct 26, 2017, at 3:21 PM, Natalia Molotkova  
<[REDACTED]> wrote:

I hope to, let me re-confirm pricing.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, Jeffrey wishes to exchange the ticket for the Dec. 21 date please! So we will pay the \$175 and hope there is no other price difference...thanks! Lesley

On Oct 26, 2017, at 12:27 PM, Natalia Molotkova  
<[REDACTED]> wrote:

Hmm. Ok thanks

Sent from my iPhone

On Oct 26, 2017, at 12:27 PM, Natalia Molotkova <[REDACTED]>  
wrote:

At this moment not getting any difference in fare, just change fee, can't be guaranteed till ticket is issued.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Thx

Sent from my iPhone

On Oct 26, 2017, at 11:48 AM, Natalia Molotkova <[REDACTED]> wrote:

I will have to sent it to rate desk, will take up to 24 hours, sending.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

can you tell me what the new price of the ticket on Dec. 21 would cost...? what would we spend in order to change it to then...?

On Oct 26, 2017, at 11:31 AM, Natalia Molotkova  
<[REDACTED]> wrote:

ok, I'll go with it :)

On Oct 26, 2017, at 11:31 AM, Natalia Molotkova

<[REDACTED]> wrote:

Seasonality?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Why such a huge gap in their flights do you think? Will they come out with more flights before the nov 2? Can you check your crystal ball? ?

Sent from my iPhone

On Oct 26, 2017, at 11:00 AM, Natalia Molotkova <[REDACTED]> wrote:

Ok. Thx. Let me tell JE. I think we just let it go

Sent from my iPhone

On Oct 26, 2017, at 11:00 AM, Natalia Molotkova <[REDACTED]> wrote:

Change fee is 175.00USD.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok and then a change fee of \$200? Plus any change in ticket price (which could be more or less)

Sent from my iPhone

On Oct 26, 2017, at 10:32 AM, Natalia Molotkova <[REDACTED]> wrote:

\$445.28.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

that is so weird. She won't come then ...that is xmas. what is the ticket worth?

On Oct 26, 2017, at 10:29 AM, Natalia Molotkova

<[REDACTED]> wrote:

Next scheduled flight after Nov 8 is Dec 21.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I am not showing any flights scheduled after 8th of November.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

dec 4 how about it...

On Oct 26, 2017, at 10:21 AM, Natalia Molotkova  
[REDACTED] > wrote:

Give me any new date, please. For change, to price?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we are holding a ticket for [REDACTED] to travel from Paris to NY on Nov. 2 won XL Airways #40...can you tell me what the amount of this ticket is and how much it is to change it. We need to decide what to do with it...thanks.

[Privacy Statement](#) | Visit the [Centurion Card website](#)  
To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).  
© 2015 American Express. All rights reserved  
American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

