

To: Centurion Support[centurionsupport@centurion.com]
From: Lesley Groff
Sent: Sun 11/12/2017 2:26:18 PM
Subject: Re: [REDACTED]

Please make pick up for 5:15 am. Cell is [REDACTED]

Let me ask if Address is a hotel! I don't know

Sent from my iPhone

On Nov 12, 2017, at 9:19 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Private sedan.
This will be tomorrow from Hotel Des Alpes in Glion ? to Geneva airport , correct ?
I will need her cell # , please .

From Centurion Support on behalf of your Relationship Manager

Address:

[REDACTED]

To Geneva airport
I have asked her for her cell number

Sent from my iPhone

On Nov 12, 2017, at 9:09 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Ok super. And can you book her a car pick up in Geneva? I sent pick up Address earlier. I can send again. She should be at Airport early!

Sent from my iPhone

On Nov 12, 2017, at 9:09 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Prefect . I voided the original ticket and I am going to issue a new one . The flight from Geneva is now operated by United , so she has to check in with United Airlines in Geneva.

Have a wonderful rest of your Sunday !
Maria

From Centurion Support on behalf of your Relationship Manager

Yes. Not a problem. Please issue! Thx

Sent from my iPhone

On Nov 12, 2017, at 9:02 AM, Centurion Support <centurionsupport@centurion.com> wrote:

same price , if we keep the return as is , from JFK . Can I go ahead and issue the ticket ?

From Centurion Support on behalf of your Relationship Manager

Yes. This is better. What is the price please?

Sent from my iPhone

On Nov 12, 2017, at 8:59 AM, Centurion Support <centurionsupport@centurion.com> wrote:

She will need to fly into Newark , NJ . The flight leaves Geneva at 9:15 am arriving Newark at 12:35 pm . Is this a good flight ?

From Centurion Support on behalf of your Relationship Manager

I'm sorry we need the flight departing tomorrow at 9:15am to be safe. She must land in time to take a private Flight with jeffrey from Teterboro. So this one is too dangerous if there is a delay. Sorry!

Sent from my iPhone

On Nov 12, 2017, at 8:51 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Yes, the itinerary email is coming . The ticket just got issued.

I look forward to hearing from you soon.

Maria Hodges

From Centurion Support on behalf of your Relationship Manager

Address for pick up in Geneva:

[REDACTED]

Sent from my iPhone

On Nov 12, 2017, at 8:41 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Is your flight the Swiss Air departing at 9:15am? Arriving Newark 12:35? She is requesting this one. Is it more expensive than the one you chose? (I still have not received the flight details)

Sent from my iPhone

On Nov 12, 2017, at 8:41 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Thank you so much for this. I need to still receive the flight info. I assume it will come next. She will need a transfer in Geneva. I am waiting for her to get back to me with her address. I will take care of her transfer upon landing in NY (we have drivers ;). She will not need a hotel. But thank. Be back to you shortly.

Sent from my iPhone

On Nov 12, 2017, at 8:41 AM, Centurion Support <centurionsupport@centurion.com> wrote:

Good morning Lesley,

Thank you for giving me the opportunity to assist you this morning. I just sent you an email itinerary with the flight details . The cost for the round trip fare in coach class is \$ 2020.56 This is the lowest available , for a non-stop flight . This is a restricted fare , refundable if you cancel before departure for the entire unused tickets. There is a 210.00 CHF change

fee plus any difference of airfare if any at the time of change .

Will she be needing hotel accommodations or a private transfer upon arrival at JFK ?

Kindly advise, if you need further assistance.

Warmest Regards,

Maria Hodges

From Centurion Support on behalf of your Relationship Manager- Natalia X Molotkva

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

