

To: [REDACTED]
From: Natalia Molotkova
Sent: Fri 11/10/2017 3:47:31 PM
Subject: Itinerary INCL TICKETNO for NICOLA/ION 25OCT17 DQPMO

Title: American Express ®

OK, due to you asked me to change 17th to 28th, I canceled November 17th flight, and there is no availability with AA that day in coach or business. Not showing anything with another airline as well. I wait listed him with Americans, may I check another day?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Nov 10, 2017, at 10:35 AM, Natalia Molotkova
<[REDACTED]> wrote:

OK, working on it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK! We have clarity...we need Ion to come back to NY on 17th and then change his ticket home (Rec. Lcc#BOJMEC) from Nov. 30 to Nov. 18 if possible...let me know!

On Nov 9, 2017, at 12:15 PM, Natalia Molotkova
<[REDACTED]> wrote:

I willl....thanks...we may be changing his ticket back home if there is not enough work to go around...I'll be in touch.

On Nov 9, 2017, at 12:15 PM, Natalia Molotkova
<[REDACTED]> wrote:

OK, will stop exchange, but date now is November 28th, let me know which date to book.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

OMG...hold off on changing the ticket just yet...lon is now saying he may want to come back to NY earlier...just give me a bit more time...so sorry.

On Nov 9, 2017, at 11:53 AM, Natalia Molotkova
<[REDACTED]> wrote:

Yes, was small residual as well.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

sounds good! (I just rec'd [REDACTED] paper voucher in the mail today...)

On Nov 9, 2017, at 11:51 AM, Natalia Molotkova
[REDACTED] > wrote:

OK, will be same flight, you will receive paper voucher by mail, keep it, we can use it within one year, but for the same passenger.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, please issue ticket for Nov. 28th...
thanks

On Nov 9, 2017, at 11:44 AM, Natalia Molotkova
<[REDACTED]> wrote:

Sure, available, will be residual fro future use of 234.00, no add collect.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can you find a ticket STT to NY for Nov. 28th! (sorry...)

On Nov 9, 2017, at 9:39 AM, Natalia Molotkova <[REDACTED]>
wrote:

wow...look at that...after Thanksgiving makes all the difference...ok, let me ask JE..

On Nov 9, 2017, at 9:39 AM, Natalia Molotkova <[REDACTED]>

wrote:

Nov 26 - add collect \$62.70, Nov 27 - residual for future use of \$144.00, no add collect.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

OK, but I can't void exchange due to it was done yesterday.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Moorning! well, this ticket finally came through...and we are going to need to change it again!
can you look further out...possibly 26,27?

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary INCL TICKETNO for [REDACTED] 25OCT17 DQPMO
Date: November 9, 2017 at 9:21:45 AM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF

attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel DQPMO Record Locator

E-Ticket Number(s)

Ticket AA 0017017690900-22OCT

Ticket AA 0017022513951-08NOV

Friday 17 Nov 17

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

| | |
|------------------------|--|
| Date | 17 Nov 2017 |
| Airline | American Airlines |
| Airline Record Locator | DQPMO |
| Flight/Class | AA 943 M Economy Class |
| Origin | Charlotte Amalie, Cyril E King Airport |
| Destination | Miami, Miami International |
| Departing | 03:14 PM |
| Arriving | 05:15 PM |
| Estimated Time | 3 Hrs 1 Min |
| Stops | Non-stop |
| Seats | 24D |
| Confirmed | |

Flight Information

| | |
|---------|--------------------------|
| Date | 17 Nov 2017 |
| Airline | American Airlines |

| | |
|------------------------|---------------------------------|
| Airline Record Locator | DQPMSO |
| Flight/Class | AA 2550 M Economy Class |
| Origin | Miami, Miami International |
| Destination | New York La Guardia, La Guardia |
| Departing | 05:55 PM |
| Arriving | 08:56 PM |
| Arrival Terminal | Terminal B |
| Estimated Time | 3 Hrs 1 Min |
| Stops | Non-stop |
| Seats | 22E |

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you

and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

