

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 11/14/2017 4:14:09 PM
Subject: Re: Change [REDACTED] ticket ORWTHB

this looks better for the passenger at least...let me show JE..

On Nov 14, 2017, at 11:07 AM, Natalia Molotkova
<[REDACTED]> wrote:

We can do:

1 LX 1327 15NOV DME ZRH 0630P 0810P

2 LX 3218 17NOV ZRH EWR 1020A 0145P
OPERATED BY UNITED AIRLINES
2 UA 489 17NOV EWR PBI 0410P 0709P

3 LX 65 21NOV MIA ZRH 0745P 1100A
3 LX 1326 22NOV ZRH DME 1220P 0550P

TOTAL FARE - USD 1545.56

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

don't kill me...
Jeffrey just sent me:

it should be zurich to palm and miami to moscow

I will just kill myself...can you do this for him?

On Nov 14, 2017, at 10:45 AM, Natalia Molotkova <[REDACTED]> wrote:

thanks

On Nov 14, 2017, at 10:45 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

she will be able to check one bag, correct?

On Nov 14, 2017, at 9:13 AM, Natalia Molotkova <[REDACTED]> wrote:

ok

On Nov 14, 2017, at 10:23 AM, Natalia Molotkova <[REDACTED]> wrote:

Change fee is EUR 100.00

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

it is our lucky day! thank you!

On Nov 14, 2017, at 10:03 AM, Natalia Molotkova <[REDACTED]> wrote:

Issuing, fare is now lower - it does happen - \$917.84, non refundable.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

lets do it

please issue...

I think we can just leave Karyna's flight be, will let you know if he wants her earlier.

On Nov 14, 2017, at 9:13 AM, Natalia Molotkova <[REDACTED]> wrote:

1 SU 2392 15NOV SVO ZRH 0730P 0900P

2 AF 1415 17NOV ZRH CDG 0645A 0805A
2 AF /DL 3620 17NOV CDG ATL 0910A 0109P

MD

OPERATED BY DELTA AIR LINES INC.

2 AF /DL 9040 M 17NOV F ATL PBI 0323P 0512P

OPERATED BY DELTA AIR LINES INC.

3 DL 845 21NOV PBI ATL 1225P 0218P

3 DL /AF 8517 21NOV ATL CDG 0525P 0740A

OPERATED BY AIR FRANCE

3 DL /AF 8614 22NOV W CDG SVO 0920A 0300P

OPERATED BY AIR FRANCE

TOTAL FARE - USD 1261.84

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Morning, on it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Good morning! Deep breath and stretch ...

Now you can Read: jeffrey wants to fly [REDACTED] in and out of PB. Can you check the flights again? Great. Less possible issues day of travel!)... yesterday you found flights through Atlanta and on/out of PB. PB Karyna Flight. We will worry about that later! Thank you! (Go get some ☕!)

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] 15NOV17 [REDACTED]
Date: November 13, 2017 at 2:40:51 PM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure site to view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Trips](#)

American Express Travel
Record Locator [REDACTED]

E-Ticket Number(s)

[REDACTED]

Wednesday 15 Nov 17

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO SWITZERLAND, USA

Flight Information

Date	15 Nov 2017
Airline	Swiss International Airlines [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	LX 1325 M Economy Class
Origin	Moscow, Domodedovo
Destination	Zurich, Zurich-Kloten
Departing	09:05 AM
Arriving	10:50 AM
Estimated Time	3 Hrs 45 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Friday 17 Nov 17

Flight Information

Date	17 Nov 2017
Airline	Swiss International Airlines [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	LX 66 M Economy Class
Origin	Zurich, Zurich-Kloten
Destination	Miami, Miami International
Departing	09:50 AM
Arriving	02:35 PM
Estimated Time	10 Hrs 45 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Tuesday 21 Nov 17

Flight Information

Date	21 Nov 2017
Airline	Swiss International Airlines [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	LX 65 T Economy Class
Origin	Miami, Miami International
Destination	Zurich, Zurich-Kloten
Departing	07:45 PM

Arriving	11:00 AM / 22 Nov 2017
Estimated Time	9 Hrs 15 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Wednesday 22 Nov 17

Flight Information

Date	22 Nov 2017
Airline	Swiss International Airlines
Airline Record Locator	[REDACTED]
Flight/Class	LX 1326 T Economy Class
Origin	Zurich, Zurich-Kloten
Destination	Moscow, Domodedovo
Departing	12:20 PM
Arriving	05:50 PM
Estimated Time	3 Hrs 30 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For more information on our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or service fees, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before you make your travel arrangements to determine if these charges apply.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any injury or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules.

floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or damage to telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of American Express.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your travel needs. We consider a number of factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching you. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation for the administrative services that we perform for them, such as granting them access to our marketing channels, providing them with supporting technology initiatives. In addition, we receive compensation from suppliers when customers use travel products and services offered by American Express products to pay for supplier products and services. From time to time we may enter into other business arrangements, including levels and types of compensation and incentives we receive, are subject to change. When recommending travel suppliers and itineraries, we may consider a number of factors, including supplier availability and your preferences. The recommendations we make are not binding on you. The recommendations we make are not binding on the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to change our service providers and to use preference data for servicing purposes.