

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Mon 11/13/2017 8:38:42 PM
Subject: Re: Ticket for [REDACTED]

she is fine with one bag at 50 pounds (thank goodness!)

On Nov 13, 2017, at 3:20 PM, Natalia Molotkova
<[REDACTED]> wrote:

1st luggage is included, 2nd luggage 85 usd, 3rd luggage 150 usd-all up to 50 pounds. It can be prepaid.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, yes, please do double check

On Nov 13, 2017, at 3:05 PM, Natalia Molotkova <[REDACTED]> wrote:

It is showing in the ticket that one piece of luggage is included: but calling airline to double check.
BAG ALLOWANCE -DMEMIA-01P/LX/EACH PIECE UP TO 50 POUNDS/23
KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
2NDCHECKED BAG FEE-DMEMIA-USD105.00/LX/UP TO 50 POUNDS/23 KILOG
RAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS**
BAG ALLOWANCE -MIADME-01P/LX/EACH PIECE UP TO 50 POUNDS/23
KILOGRAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS
2NDCHECKED BAG FEE-MIADME-USD105.00/LX/UP TO 50 POUNDS/23 KILOG
RAMS AND UP TO 62 LINEAR INCHES/158 LINEAR CENTIMETERS**
**BAG FEES APPLY AT EACH CHECK IN LOCATION

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Will check.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

she is worried swiss air doesnt include luggage? she is complaining! asking to depart from SVO with Aeroflot luggage or do we need to pay?

On Nov 13, 2017, at 2:18 PM, Natalia Molotkova <[REDACTED]> wrote:

ok, thanks

On Nov 13, 2017, at 2:18 PM, Natalia Molotkova <[REDACTED]> wrote:

No, I don't need to see it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

she does...she just sent to me...do you need to see it? [REDACTED]

On Nov 13, 2017, at 2:15 PM, Natalia Molotkova <[REDACTED]> wrote:

US, and Schengen visa for Switzerland. Does she have US visa?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

does [REDACTED] need any US visas?

On Nov 13, 2017, at 1:55 PM, Natalia Molotkova <[REDACTED]> wrote:

ok

On Nov 13, 2017, at 1:55 PM, Natalia Molotkova <[REDACTED]> wrote:

Non refundable coach with EUR130.00 change fee

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes please issue. thanks

On Nov 13, 2017, at 1:49 PM, Natalia Molotkova <[REDACTED]> wrote:

1 LX 1327 15NOV DME ZRH 0630P 0810P

2 LX 66 17NOV ZRH MIA 0950A 0235P

3 LX 65 21NOV MIA ZRH 0745P 1100A

3 LX 1326 22NOV ZRH DME 1220P 0550P

TOTAL FARE - USD 1105.56 OK to issue?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

oh gosh, yes...please

On Nov 13, 2017, at 1:44 PM, Natalia Molotkova <[REDACTED]> wrote:

Lesley, [REDACTED] will need transit visa to travel through Canada. I think we need to find option not through Canada

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

dang it! ok, do these flights instead to keep the price down.

she still arrives same time to Miami..

This means Karyna can arrive PB sometime after 3pm on Nov. 21st Tues. when you look at Karyna's flight coach.

On Nov 13, 2017, at 12:13 PM, Natalia Molotkova <[REDACTED]> wrote:

so for Karyna's flight...she can arrive PB anytime after 12:30pm I'd think...she doesn't like super early flights

On Nov 13, 2017, at 12:04 PM, Natalia Molotkova <[REDACTED]> wrote:

Unfortunately fare expired, due to somebody booked seats on first flight, so fare is gone, now it is \$1542.66. I found something else:

1 LX 1325 H 15NOV DME ZRH 0905A 1050A

2 UA 8521 17NOV ZRH YYZ 0925A 1230P
OPERATED BY AIR CANADA

2 UA 8512 17NOV YYZ MIA 0455P 0812P
OPERATED BY /AIR CANADA ROUGE

3 LX 65 21NOV MIA ZRH 0745P 1100A

3 LX 1326 22NOV ZRH DME 1220P 0550P

TOTAL FARE - USD 1072.96

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

thank you for researching, but we will keep the first scenario connecting flights to Miami! Please do issue! th

On Nov 13, 2017, at 11:57 AM, Natalia Molotkova <[REDACTED]> wrote:

1 SU 2392 15NOV SVO ZRH 0730P 0900P
2 AF 1415 17NOV ZRH CDG 0645A 0805A
2 AF 3620 17NOV CDG ATL 0910A 0109P
OPERATED BY DELTA AIR LINES INC.
2 AF 9040 17NOV ATL PBI 0323P 0512P
OPERATED BY DELTA AIR LINES INC.
3 DL 845 21NOV PBI ATL 1225P 0218P
3 DL 8517 21NOV ATL CDG 0525P 0740A
OPERATED BY AIR FRANCE
3 DL 8614 22NOV W CDG SVO 0920A 0300P
OPERATED BY AIR FRANCE

TOTAL FARE - USD 914.54

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

He wants her to take the connecting flights...is it possible for her to fly in/out of PB with the connecting flight

On Nov 13, 2017, at 10:41 AM, Natalia Molotkova <[REDACTED]> wrote:

ok, this could be better just since it is to Palm Beach...I'll get back to you. htanks.

On Nov 13, 2017, at 10:41 AM, Natalia Molotkova <[REDACTED]> wrote:

1 SU 2392 15NOV SVO ZRH 0730P 0900P
2 UA 135 17NOV ZRH EWR 1020A 0145P
2 UA 489 17NOV EWR PBI 0410P 0709P
3 SU 111 21NOV MIA SVO 0535P 1235P

TOTAL FARE - USD 4428.66

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Jeffrey is asking what the price would be if we booked her to Palm Beach instead of Miami...I am thinking it more convenient for pick up, etc...can you check for us...thanks!

On Nov 13, 2017, at 9:14 AM, Natalia Molotkova <[REDACTED]> wrote:

good deal thanks

On Nov 13, 2017, at 10:09 AM, Natalia Molotkova <[REDACTED]> wrote:

Once we know what we are booking for her, will work on Karyna's.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

ok, will need to get permission here! I will come back to you!

On Nov 13, 2017, at 9:14 AM, Natalia Molotkova <[REDACTED]> wrote:

Lowest fare on the market will be connecting flights as:

1 SN 2836 15NOV DME BRU 0440P 0620P
1 SN 5113 15NOV BRU ZRH 0755P 0905P

OPERATED BY SWISS

2 AC 879 17NOV ZRH YYZ 0925A 1230P

2 AC 1644 17NOV YYZ MIA 0455P 0812P

OPERATED BY /AIR CANADA ROUGE

3 LH 463 21NOV MIA FRA 0450P 0755A 22NOV

3 LH 1444 22NOV FRA DME 1010A 0325P

TOTAL FARE - USD 785.66

Lowest direct:

1 SU 2392 M 15NOV W SVO ZRH 0730P 0900P

2 UA /LX 9808 Y 17NOV F ZRH MIA 0950A 0235P

OPERATED BY SWISS

3 SU 111 B 21NOV T MIA SVO 0535P 1235P

1ADT 4443.56 4443.56

TOTAL FARE - USD 4443.56

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

We need a coach, multi trip ticket as below for [REDACTED] :

moscow to zurich, wed morning nov 15. fri nov 17 to miami . tues nov 21 to moscow.

[REDACTED]

Departs from Moscow

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

EFTA_R1_00982704

EFTA02230465

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

1/1/2015