

To: Centurion Support [REDACTED]
From: Lesley Groff
Sent: Sun 11/12/2017 1:49:00 PM
Subject: Re: [REDACTED]

Is your flight the Swiss Air departing at 9:15am? Arriving Newark 12:35? She is requesting this one. Is it more expensive than the one you chose? (I still have not received the flight details)

Sent from my iPhone

On Nov 12, 2017, at 8:41 AM, Centurion Support <[REDACTED]> wrote:

Good morning Lesley,

Thank you for giving me the opportunity to assist you this morning. I just sent you an email itinerary with the flight details . The cost for the round trip fare in coach class is \$ 2020.56 This is the lowest available , for a non-stop flight . This is a restricted fare , refundable if you cancel before departure for the entire unused tickets. There is a 210.00 CHF change fee plus any difference of airfare if any at the time of change .

Will she be needing hotel accommodations or a private transfer upon arrival at JFK ?

Kindly advise, if you need further assistance.

Warmest Regards,
Maria Hodges

From Centurion Support on behalf of your Relationship Manager- Natalia X Molotkva

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