

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 11/14/2017 7:51:54 PM
Subject: Re: Change [REDACTED] ticket ORWTHB

OK. thank YOU....

On Nov 14, 2017, at 2:51 PM, Natalia Molotkova
<[REDACTED]> wrote:

OK, fare is restricted, non refundable, change fee EUR130.00. All other tickets for her are voided.

[REDACTED] is OK?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

yes

Please Issue :

1 LX 1325 B 15NOV W DME ZRH 0905A 1050A

2 LX /UA 3218 B 17NOV F ZRH EWR 1020A 0145P
OPERATED BY UNITED AIRLINES

2 UA 489 B 17NOV F EWR PBI 0410P 0709P

3 LX 65 T 21NOV T MIA ZRH 0745P 1100A

3 LX 1326 T 22NOV W ZRH DME 1220P 0550P

1ADT 1545.56 1545.56

TOTAL FARE - USD 1545.56

On Nov 14, 2017, at 2:46 PM, Natalia Molotkova <[REDACTED]> wrote:

OK to switch?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

OMG...no way on the first option...too expensive.

The Swiss Air is way better...she can take a 9:05am flight on 15th ...looks great

On Nov 14, 2017, at 2:41 PM, Natalia Molotkova <[REDACTED]> wrote:

Just to change return from Maimi will be\$6448.96:
SU2390M 15NOV W SVOZRH HK1 1020A 1210P

AF1415K 17NOV F ZRHCDG*HK1 645A 805A
AF3620H 17NOV F CDGATL*HK1 910A 109P
AF9040H 17NOV F ATLPBI*HK1 323P 512P

SU 111Y 21NOV T MIASVO SS1 535P 1235P

Or we can do Swiss

1 LX 1325 B 15NOV W DME ZRH 0905A 1050A

2 LX /UA 3218 B 17NOV F ZRH EWR 1020A 0145P
OPERATED BY UNITED AIRLINES

2 UA 489 B 17NOV F EWR PBI 0410P 0709P

3 LX 65 T 21NOV T MIA ZRH 0745P 1100A

3 LX 1326 T 22NOV W ZRH DME 1220P 0550P

1ADT 1545.56 1545.56

TOTAL FARE - USD 1545.56

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

thanks

On Nov 14, 2017, at 2:37 PM, Natalia Molotkova <[REDACTED]> wrote:

OK, changing.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Jeffrey squashed the Savannah idea...he wants [REDACTED] to do TO PB and then Back from Miami for [REDACTED]...DC
what price is ...but we need to issue!

Keep [REDACTED] as is...

On Nov 14, 2017, at 2:14 PM, Natalia Molotkova <[REDACTED]> wrote:

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

agree..doesn't sound like Savannah is worth it. I am going to tell him all this now...
I know [REDACTED] wants the 10am flight over what we have now...please do change

On Nov 14, 2017, at 2:14 PM, Natalia Molotkova <[REDACTED]> wrote:

Latest direct flight to EWR from SAV is 540pm, sold out.
815pm AA via Charlotte - sold out. I am not showing anything available for [REDACTED].
What should I do with existing ticket for [REDACTED]? Void and change outbound only to 10am?
I don't think his idea with Savanna will work.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, 8:45pm is better...but let me see if this is something JE would consider...we need to know if [REDACTED] can
newark...let me know this , then I will ask JE.

On Nov 14, 2017, at 1:58 PM, Natalia Molotkova <[REDACTED]> wrote:

Earliest arrival from Zurich to EWR on November 17th is 145pm, flight from EWR to Savanna is leaving at 2
through Atlanta, but still arrival to Savanna at 845pm.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Oh no! I have to have this done...10:42pm seems late for Jeffrey to pick her up and take her back to PB...car from SVO to Zurich looks great!

On Nov 14, 2017, at 1:52 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]:

1 SU 2390 15NOV SVO ZRH 1020A 1210P

2 AF 1115 17NOV ZRH CDG 1030A 1150A

2 AF 3634 H17NOV CDG EWR 0120P 0423P

OPERATED BY DELTA AIR LINES INC.

3 UA1291 17NOV EWR SAV 815P 1042P

4 DL 1656 21NOV PBI ATL 0140P 0334P

4 DL /AF 8517 21NOV ATL CDG 0525P 0740A

OPERATED BY AIR FRANCE

4 DL /AF 8614 22NOV CDG SVO 0920A 0300P

OPERATED BY AIR FRANCE

She will have to get bags at EWR and check in again with United.

Total \$1112.94

I am leaving today at 5pm ET.

Checking [REDACTED].

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

OK...a couple of things:

1. [REDACTED] does not want to take a 6:30am or 6:30pm flight out of Zurich...too early and too late... Jeffrey is considering going to Savannah, GA on Friday Nov. 17th in his private plane. This being said, he is
2. if there is a flight from Newark to Savannah, GA that [REDACTED] could take Fri. Nov. 17. He would
3. if there is a flight from Savannah, GA to Newark that [REDACTED] could take Fri. Nov. 17 (instead of the flight w that later...)

On Nov 14, 2017, at 11:07 AM, Natalia Molotkova <[REDACTED]> wrote:

this looks better for the passenger at least...let me show JE..

On Nov 14, 2017, at 11:07 AM, Natalia Molotkova <[REDACTED]> wrote:

We can do:

1 LX 1327 15NOV DME ZRH 0630P 0810P
2 LX 3218 17NOV ZRH EWR 1020A 0145P
OPERATED BY UNITED AIRLINES
2 UA 489 17NOV EWR PBI 0410P 0709P
3 LX 65 21NOV MIA ZRH 0745P 1100A
3 LX 1326 22NOV ZRH DME 1220P 0550P

TOTAL FARE - USD 1545.56

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

don't kill me...

Jeffrey just sent me:

it should be zurich to palm and miami to moscow

I will just kill myself...can you do this for him?

On Nov 14, 2017, at 10:45 AM, Natalia Molotkova <[REDACTED]> wrote:

thanks

On Nov 14, 2017, at 10:45 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

she will be able to check one bag, correct?

On Nov 14, 2017, at 9:13 AM, Natalia Molotkova <[REDACTED]> wrote:

ok

On Nov 14, 2017, at 10:23 AM, Natalia Molotkova <[REDACTED]> wrote:

Change fee is EUR 100.00

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

natalia.molotkova@centurion.com

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

it is our lucky day! thank you!

On Nov 14, 2017, at 10:03 AM, Natalia Molotkova <[REDACTED]> wrote:

Issuing, fare is now lower - it does happen - \$917.84, non refundable.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

lets do it

please issue...

I think we can just leave Karyna's flight be, will let you know if he wants her earlier.

On Nov 14, 2017, at 9:13 AM, Natalia Molotkova <[REDACTED]> wrote:

1 SU 2392 15NOV SVO ZRH 0730P 0900P

2 AF 1415 17NOV ZRH CDG 0645A 0805A

2 AF /DL 3620 17NOV CDG ATL 0910A 0109P
MD

OPERATED BY DELTA AIR LINES INC.

2 AF /DL 9040 M 17NOV F ATL PBI 0323P 0512P
OPERATED BY DELTA AIR LINES INC.

3 DL 845 21NOV PBI ATL 1225P 0218P

3 DL /AF 8517 21NOV ATL CDG 0525P 0740A

OPERATED BY AIR FRANCE

3 DL /AF 8614 22NOV W CDG SVO 0920A 0300P
OPERATED BY AIR FRANCE

TOTAL FARE - USD 1261.84

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning, on it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Good morning! Deep breath and stretch ...

Now you can Read: jeffrey wants to fly [REDACTED] in and out of PB. Can you check the flights again
Great. Less possible issues day of travel!... yesterday you found flights through Atlanta and on/out of PB. P
Karyna Flight. We will worry about that later! Thank you! (Go get some ☺)!

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary INCL TICKETNO for [REDACTED] 15NOV17 ORWTHB
Date: November 13, 2017 at 2:40:51 PM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept
have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for
travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure
to view your trip details and add link to your bookmarked favorites for easy access in the future

[View your Trips](#)

American Express Travel [REDACTED]
Record Locator

E-Ticket Number(s)

PONOM/A Ticket [REDACTED]

Wednesday 15 Nov 17

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO SWITZERLAND, USA

Flight Information

Date	15 Nov 2017
Airline	Swiss International Airlines
Airline Record Locator	████████
Flight/Class	████████ M Economy Class
Origin	Moscow, Domodedovo
Destination	Zurich, Zurich-Kloten
Departing	09:05 AM
Arriving	10:50 AM
Estimated Time	3 Hrs 45 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Friday 17 Nov 17

Flight Information

Date	17 Nov 2017
Airline	Swiss International Airlines
Airline Record Locator	████████
Flight/Class	████████ M Economy Class
Origin	Zurich, Zurich-Kloten
Destination	Miami, Miami International
Departing	09:50 AM
Arriving	02:35 PM
Estimated Time	10 Hrs 45 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Tuesday 21 Nov 17

Flight Information

Date	21 Nov 2017
Airline	Swiss International Airlines
Airline Record Locator	O79DK8
Flight/Class	██████ T Economy Class
Origin	Miami, Miami International
Destination	Zurich, Zurich-Kloten
Departing	07:45 PM
Arriving	11:00 AM / 22 Nov 2017
Estimated Time	9 Hrs 15 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

Wednesday 22 Nov 17

Flight Information

Date	22 Nov 2017
Airline	Swiss International Airlines
Airline Record Locator	O79DK8
Flight/Class	██████ Economy Class
Origin	Zurich, Zurich-Kloten
Destination	Moscow, Domodedovo
Departing	12:20 PM
Arriving	05:50 PM
Estimated Time	3 Hrs 30 Mins
Stops	Non-stop
Seats	Unassigned
Confirmed	

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<http://www.adobe.com/products/acrobat/readstep.html>

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