

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 11/30/2017 5:42:15 PM
Subject: Re: Please Cancel Rec Loc#WGWUFJ

thnks

On Nov 30, 2017, at 12:36 PM, Natalia Molotkova
[REDACTED] wrote:

Cancelling.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...please cancel ticket and hotel stay for [REDACTED]. She will not be making this trip. Ticket should be
cancelation policy! thanks, Lesley

This is just a reminder that it's almost time for your trip. Please find enclosed Itinerary Details for your referen

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot acce
messages. If you have any questions, please contact Centurion Travel Service at [REDACTED]

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary f
regarding your travel arrangements. Your Centurion Travel Service travel plans have been pos
website. Please click on the link to view your trip details and add link to your bookmarked favo
in the future:

[View your Trips](#)

**American Express Travel WGWUFJ
Record Locator**

E-Ticket Number(s)

Ticket AA 0017025799541-21NOV

Ticket SU 5557025799542-21NOV

Tuesday 05 Dec 17

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO USA

Flight Information

Date	05 Dec 2017
Airline	American Airlines
Airline Record Locator	WGWUFJ
Flight/Class	AA 45 R Business Class
Origin	Paris, Charles De Gaulle
Destination	New York, John F Kennedy International
Departing	09:55 AM
Arriving	12:45 PM
Departure Terminal	Terminal 2 A
Arrival Terminal	Terminal 8
Estimated Time	8 Hrs 50 Mins
Stops	Non-stop
Seats	6A
Confirmed	

Hotel Information

Hotel	FOUR POINTS MIDTOWN
Address	326 West 40Th Street NEW YORK NY 10018
Telephone	
Check In Date	Tue 05 Dec 2017
Check Out Date	Tue 12 Dec 2017
Confirmation Number	222300615
Base Rate	USD 434.29 / per night May be subject to local taxes, service charges, and daily resort fees if applicable

Cancellation Policy
Confirmed

Cancel 2 Days Prior To Arrival

Tuesday 12 Dec 17

Flight Information

Date	12 Dec 2017
Airline	Aeroflot
Airline Record Locator	TEZBUQ
Flight/Class	SU 101 Business Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:20 PM
Arriving	07:10 AM / 13 Dec 2017
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	8 Hrs 50 Mins
Stops	Non-stop
Seats	3A
Confirmed	

Wednesday 13 Dec 17

Flight Information

Date	13 Dec 2017
Airline	Aeroflot
Airline Record Locator	TEZBUQ
Flight/Class	SU 12 Business Class
Origin	Moscow, Sheremetyevo
Destination	St Petersburg, Pulkovo
Departing	09:05 AM
Arriving	10:30 AM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal Pulkovo 1
Estimated Time	1 Hr 25 Mins
Stops	Non-stop
Seats	2A
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the mo

entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For more information about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for download instructions and software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or occupancy taxes, are assessed on your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, terrorism, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your needs based on various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we act as an agent for the travel supplier and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to achieve sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers also provide compensation to us for various marketing and administrative services that we perform for them, such as generating leads through various channels, participating in marketing programs and supporting technology initiatives. In addition, we receive commissions from customers who use the American Express Card or other American Express products to pay for supplier products or services. We may enter into other business relationships with suppliers and these arrangements, including levels and amounts of commissions and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by a service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you incur.

authorize. We reserve the right to note profile and preference data for servicing purposes.