

To: merwin dela cruz [REDACTED]
Cc: Andrew Superintendent [REDACTED]; Ossa Properties Barrett
Anthony [REDACTED]
From: Lesley Groff
Sent: Wed 11/29/2017 4:59:52 PM
Subject: Re: Apt 11P -Terrible Smoke Smell Issue!

super...thanks

On Nov 29, 2017, at 11:56 AM, Merwin Dela cruz [REDACTED] wrote:

Yes. I emailed Andrew yesterday and he promise he will investigate.

Sent from Yahoo Mail for iPhone

On Wednesday, November 29, 2017, 11:53 AM, Lesley Groff [REDACTED] wrote:

Hi Anthony and Andrew...I am not sure if Merwin has mentioned to you as of yet, but we have a big problem with apt. 11P smelling ...reeking...of cigarette smoke. Our guests all want to move out of the apartment due to the smell...I don't know if it is coming from downstairs and coming up through the vent but it is worse in the evening (someone smoking when they get home from work?)

Please, is there something that can be done about this? ventilation? fans? make the person who is smoking stop smoking? offer them the patch?...what to do! Apt. 11P is not livable.we have tried Fabreeze, etc...

Please let me know. I need to put a guest in 11P on Dec. 4....

Thanks, Lesley