

To: [REDACTED]
From: james | personal genius
Sent: Wed 12/6/2017 6:03:31 PM
Subject: Re: Painfully slow internet!

I know. I'm on the phone with cero support (not getting anywhere) trying to avoid coming out there again today.

I'm so sorry. So so sorry.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
<http://personalgenius.co>

On Dec 6, 2017, at 1:00 PM, [REDACTED] wrote:

Hi James...hate to report...but internet painfully slow here at the house again....can you have a look see?!