

**To:** [REDACTED]  
**Cc:** merwin dela cruz [REDACTED] Rich Kahn [REDACTED]  
**From:** james | personal genius  
**Sent:** Thur 11/30/2017 6:26:35 PM  
**Subject:** Re: internet is painfully slow here!

On my way!

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Nov 30, 2017, at 1:20 PM [REDACTED] wrote:

Jeffrey has not answered but he is in with people...internet is painfully slow again...I'm sure it is fine for you to come this afternoon...I'm sure JE wants this to work!

On Nov 30, 2017, at 12:36 PM, james | personal genius [REDACTED] wrote:

Hi. Eero needs details I can only get by being onsite. Is there any problems with me stopping in for his afternoon?

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Nov 30, 2017, at 12:25 PM, [REDACTED] wrote:

good deal you are on the phone...not that there is an underlying issue!

On Nov 30, 2017, at 12:21 PM, james | personal genius [REDACTED] wrote:

It's trying to heal itself, but there's an underlying issue that we haven't resolved. I'm on the phone with eero now.

Thank you,

James Ce  
your Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Nov 30, 2017, at 12:20 PM, [REDACTED] wrote:

ah! got it! :)  
seems to be running much better  
now!

On Nov 30, 2017,  
at 12:19 PM, james  
| personal genius  
[REDACTED]

That was an undirected expletive. ♦

Thank you,

James Ce  
your Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Nov 30, 2017, at 12:12 PM, [REDACTED]

ok  
great!  
....(did  
you

really  
just  
curse  
at me?  
??!!! ;)

On Nov 30, 2017, at 12:09 PM, james |  
personal genius [REDACTED]  
wrote:

Fu... see the problem. Working on it

Thank you,

James Ce  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Nov 30, 2017, at 12:07 PM, [REDACTED]  
[REDACTED] wrote:

Internet is painfully slow at the  
house...can you give it a check?