

**To:** Lesley Groff [REDACTED]  
**Cc:** Merwin Dela Cruz [REDACTED]  
**From:** james | personal genius  
**Sent:** Wed 12/6/2017 6:39:24 PM  
**Subject:** Re: Painfully slow internet!

I'm heading there now to try some more radical solutions to stabilize the WiFi. (I spent an hour on the phone with cero and they have no solutions for me, so I'm going to try my hunch.)

Thank you,

James Ce  
your Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Dec 6, 2017, at 1:08 PM, Lesley Groff <[REDACTED]> wrote:

Ah! Ok THanks

Sent from my iPhone

On Dec 6, 2017, at 1:07 PM, james | personal genius [REDACTED] wrote:

I'm restarting the network now to see if that stabilizes it.

Thank you,

James Ce  
your Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Dec 6, 2017, at 1:00 PM, Lesley Groff <[REDACTED]> wrote:

Hi James...hate to report...but internet painfully slow here at the house again....can you have a look see?!